Nursing Facility Medicaid Eligibility Service Authorization Verification (MESAV)
Molina Portal MESAV
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www.molinahealthcare.com

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1

Medicaid Eligibility Service Authorization Verification (MESAV)

Using the data provided by HHSC, Molina has developed a MESAV and it is available on the Molina Portal. This data is obtained by Molina Healthcare after it is posted to the TMHP website. Therefore, please expect a delay between data appearing on the TMHP website and the Molina Portal.

Requirements to view a MESAV on the Molina Portal:
- You must have Molina portal log-in access granted by your portal administrator
- MESAV data is specific to the provider number

If assistance is needed with Molina Portal access please contact your Molina Provider Services Representative or email
NFProviderServices@Molinahealthcare.com

Accessing the Molina Portal MESAV

➢ Access the Molina Provider Portal Home page https://provider.molinahealthcare.com/provider/login

➢ Select "Reports" from the left side bar menu

Accessing the Molina Portal MESAV

➢ Then, select "Daily Census"

Viewing the Molina Portal MESAV

The MESAV will appear as a PDF file and will include:
- All MESAVs associated with the same provider number
  - This will include past, current and discharged residents
- All information associated with MESAV data including eligibility, service authorization, level of care and applied income
- The service authorization will display the difference between coinsurance (service code 3) and daily care (service code 1)

Navigating the Molina Portal MESAV

To navigate the MESAV file
- Scroll up or down OR
- Utilize the *Control F* feature on you keyboard to search for an individual record
  - Hold down **"Ctrl "** key and **"F "** key simultaneously
  - Enter a single identifier in the text box
    - Last Name
    - First Name
    - Medicaid ID
- Select **"Enter"**
- If multiple records exist with the same identifier, select **"Find Next"** until desired record is located
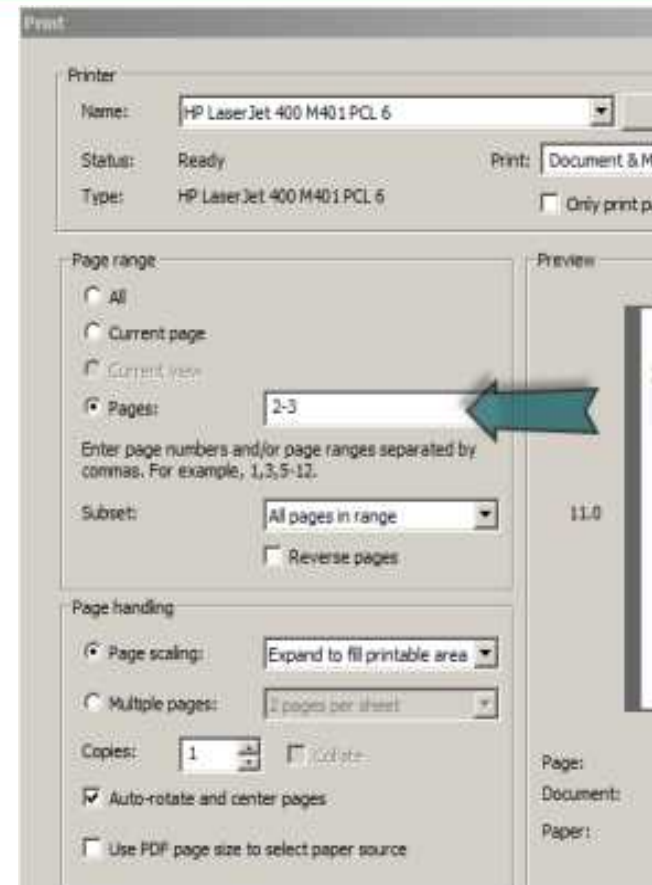
Printing the Molina Portal MESAV

Printing the entire MESAV file
- Select "Print"
- Follow printing prompts per your system
- NOTE: This could result in the printing of hundreds of pages

Printing Individual MESAV
- Use the print screen feature

OR

- Use the Snipping Tool (if available on your system)

OR

- Select "Print"
  - Use the page number feature in the print command screen (as shown right)

When printing files, all HIPAA security guidelines must be adhered to per state and federal regulations

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Downloading the Molina Portal MESAV

Downloading the MESAV file
- Entire PDF file can be downloaded and saved to your computer
- Follow your operating system download process

OR

- Select "File"
- Select "Save As"
    - Be sure to note what location on your computer the file will be saved to
- Name the file
- Select "Save"

When downloading files, all HIPAA security guidelines must be adhered to per state and federal regulations

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Questions and Comments

NFProviderServices@Molinahealthcare.com