Provider Bulletin

Molina Healthcare of Nevada

October 2024

RE: Mailing Address for Appeals and Grievances

Dear Providers,

Molina Healthcare of Nevada wants to ensure that all providers utilize the following mailing address when submitting appeals and grievances:

For Overnight Mail via UPS or FedEx:

NV Appeals & Grievances Molina Healthcare Inc. c/o Firstsource 1232 Premier Dr., Suite 100 Chattanooga, TN 37421

For All Other Mail:

NV Member Appeals & Grievances Molina Healthcare Inc. PO Box 182273 Chattanooga, TN 37422

Please discontinue using the previous mailing address to avoid returned mail or delay in processing.

Providers are encouraged to utilize the Availity provider portal to submit appeals with supporting documentation.

Questions?

We're here to help. Contact your Provider Relations Representative or email the Provider Relations team at NVProviderRelations@MolinaHealthcare.com.

To learn more about provider updates, visit MolinaHealthcare.com/NV.

Thank you for your continued partnership.

Sincerely,

Molina Healthcare of Nevada Provider Relations