

Provider Memorandum

Let us help you relieve the pain of overpayments Soon for Molina Healthcare: Availity Essentials Overpayments Tool

On March 21, 2023, Availity and Molina Healthcare will be rolling out a new Essentials workflow that is creating a better way for provider offices to manage overpayments. This new streamlined electronic process will help eliminate mail and fax for faster dispute resolution, and keep you current with overpayment requests.

To ensure you have access, check to see if you have the Claim Status role. If you don't have access, contact the Essentials administrator for your office to decide if you need this role.

See how easy it is to use this new simplified workflow

Availity and Molina representatives will be offering live webinars on [March 21](#) and [March 23](#). We'll guide you through how to:

- View the status and details of any claims where Molina has identified an overpayment
- Request additional information, and dispute or resolve the overpayment
- Upload documents and use the conversation feature within the tool

[CTA: Save Your Seat](#)

Questions?

We're here to help. Contact your Provider Services Representative or email the team at NVProviderRelations@Molinahealthcare.com.