



Attention: Molina Providers

March 24, 2022

90 Day Transition of Care (TOC) Period Ends March 31, 2022.

As of April 1, 2022, Molina Healthcare Providers are required to obtain a Molina approved prior authorization. Our 90-day TOC process ends on March 31, 2022—Molina will no longer accept prior authorization issued by Silver Summit, Anthem, or Health Plan of Nevada.

To confirm services that require prior authorization please utilize the **Molina Healthcare Code Look Up tool** on our Molina Healthcare website.

MolinaHealthcare.com/providers/nv/medicaid/home.aspx

Providers can also log into **Availity** to submit and check the status of your service or request authorizations:

Availity.com/availity/web/public.elegant.login

For new/future authorizations, please contact Molina Healthcare

Prior Authorizations including Behavioral Health Authorizations: Phone: (833) 685-2103 Fax: (775) 460-4900	24 Hour Behavioral Health Crisis (7 days/week): Phone: (833) 685-2102 / TTY/TDD: 711
Pharmacy Authorizations: Phone: (833) 685-2103 Fax: (844) 259-1689	New Century Health (Cardiac authorizations beginning 4/1/22) Fax: (877) 622-6879
Radiology Authorizations: Phone: (855) 714-2415 Fax: (877) 731-7218	Vision: (VSP) Phone: (833) 685-2102 Website: VSP.com
Provider Customer Service: Phone: (833) 685-2103	Member Customer Service, Benefits/Eligibility: Phone: (833) 685-2102/ TTY/TDD 711
Non-Emergency Transportation: Phone: (844) 879-7341 or (833) 685-2102 / TTY/TDD: 711	24 Hour Nurse Advice Line (7 days/week) Phone: (833) 685-2104 / TTY/TDD: 711 Members who speak Spanish can press 1 at the IVR prompt. The nurse will arrange for an interpreter, as needed, for non-English/Spanish speaking members. <i>No referral or prior authorization is needed.</i>
Transplant Authorizations: Phone: (855) 714-2415 Fax: (877) 813-1206	

Providers may utilize Molina Healthcare’s Website at: MolinaHealthcare.com/providers/nv/medicaid/home.aspx

Available features include:

- Authorization submission and status
- Claims submission and status
- Member Eligibility
- Download Frequently used form



- Provider Directory
- Nurse Advice Line Report

For additional questions pertaining to the end of the TOC period, please contact our Provider Contact Center at **(833) 685-2103**

Reference previous TOC Communication

MolinaHealthcare.com/media/Molina/PublicWebsite/PDF/Providers/nv/Medicaid_TOC_Authproviderannouncement