



Provider Bulletin



A bulletin for the Molina Healthcare of Nevada • March 2023

Nevada Provider Services Territory Assignments

Molina Healthcare of Nevada has realigned our provider services territory assignments. As a result, your assigned representative may have changed. Please look at our Meet the Team grid below and up-to-date information on our website at: MolinaHealthCare.com/NV > **HealthCare Professionals** > **Medicaid** > **Communications** > **Provider Services Team**.

Provider Services Team

Molina’s Provider Services Department supports multiple functions with network development. Our Provider Services staff liaises between the health plan and the provider community. This includes provider network evaluation and compliance with regulatory network capacity standards. Our staff is responsible for provider training, education, and coaching. The provider services representative territory assignment is based on providers servicing zip codes and/or a centralized billing office. Our Provider Contact Center representatives are available by phone at [\(833\) 685-2103](tel:8336852103). The team can assist with the following;

- Provider education, training & coaching.
- Changes to provider demographics.
- Provide onsite visits and assessments.
- Provide support on Medicaid policies and procedures.
- Educate provider on compliance in response to members’ complaints from grievances and appeals.
- Assist with provider directory updates

Meet the Team

Provider Services Representatives are assigned to our in-network providers by servicing zip code. Providers with multiple locations (large health systems and large groups) are assigned a PSR based on the zip code of their centralized billing location.

Please use the zip code list below to identify the PSR and their direct contact information.

Note: Assignments are subjected to change based on network growth and staffing changes. All updates will be posted to our Molina Healthcare website as they occur.

If you have additional questions pertaining to a PSR assignment, please contact our Provider Service Department via email at NVProviderRelations@MolinaHealthcare.com.

Provider Services Rep.	Zip Codes	Contact Info
Nicole Spaight	Clark County 89002, 89004, 89007, 89011, 89012, 89014, 89015, 89020, 89021, 89025, 89027, 89030, 89040, 89044, 89052, 89054, 89074, 89101,	(702) 239-6982 Nicole.Spaight@molinahealthcare.com

Provider Services Rep.	Zip Codes	Contact Info
	89107, 89108, 89115, 89113, 89114, 89118, 89119, 89120, 89122, 89123, 89124, 89128, 89129, 89130, 89131, 89139, 89141, 89148, 89161, 89178, 89179, 89183.	
LaDonna Washington	Clark County 89048, 89049, 89102, 89103, 89104, 89105, 89106, 89109, 89110, 89112, 89116, 89121, 89135, 89142, 89146, 89158.	(702) 232-7555 LaDonna.Washington@molinahealthcare.com
Paris Graham	Clark County 89005, 89029, 89031, 89032, 89060, 89081, 89084, 89085, 89086, 89087, 89117, 89133, 89134, 89138, 89143, 89144, 89145, 89147, 89149, 89165, 89166, 89167, 89169.	(725) 270-0703 Paris.Graham@molinahealthcare.com
Brittany Lloyd	Washoe County 89402, 89403, 89406, 89408, 89423, 89431, 89433, 89440, 89442, 89447, 89451, 89501, 89502, 89503, 89504, 89505, 89506, 89507, 89510, 89511, 89512, 89513, 89515, 89520, 89521, 89704.	(775) 530-9457 Brittany.Lloyd@molinahealthcare.com
Tyler Ranville	Washoe County 89405, 89410, 89412, 89424, 89429, 89432, 89434, 89435, 89436, 89439, 89445, 89450, 89452, 89508, 89509, 89519, 89523, 89533, 89555, 89557, 89570, 89595, 89599, 89701, 89702, 89703, 89706, 89801, 89825, 89883.	(775) 484-0393 Tyler.Ranville@molinahealthcare.com

Thank You,

Molina Healthcare of Nevada