

**Provider Advisory Board- Q2 2024**  
**July 31, 2024 \* 1:00pm – 2:00pm**  
**Meeting Minutes**

<b>Committee Member Last Name</b>	<b>First Name</b>	<b>Provider/Group Affiliation-Title</b>
Alinejad, M.D., M.S., C.P.E.	Nima	MHNV Chief Medical Officer ( <i>Chair</i> )
Brown	Leslie	MHNV Director Provider Relations
Chen		
Cooper	Sara	MHNV VP Network Management & Operations ( <i>Co-Chair</i> )
Davis, MD	Tyree	Nevada Health Centers
Fernandez	Cynthia	MHNV Network Operations & Management Admin Asst. (Transcriber)
Fry	Cybil	MHNV VP Quality Improvement & Risk Adj
Gahagan	Kimberley	MHNV AVP Growth & Community Engagement
Kamyar, MD	Farzad	HR Pregnancy
Kamyar, MD	Manijeh	HR Pregnancy
Lagorio	Annette	Renown- Supervisor
Lavi, MD	Mordechai	UNR-School of Medicine
Narducci	Suellen	MHNV VP Health Operations
Plauth, MD	Bill	Renown- Chief Medical Officer
Taylor Campbell	Jenn	Washoe County
Thomas	Andrea	MHNV- Director HCS- UM
Toledo, MD	Robert	Desert Treatment
Ventrelle, Psy. D.	David	Nevada Behavioral Health Systems
Wall	Kristen	MHNV VP Healthcare Services
Whittier, MD	Faith	Northern Nevada Hopes
Wilcox	Valerie	MHNV Clinical Programs Manager Behavioral Health
Wise, APRN, CNM, P	Shannon	Ouma Health
<b>Guests</b>		
Haeri, MD	Sina	Ouma Health- CEO
Balakrishnan	Vijay	Ouma Health- Operations

	Topic	Discussion	Action/Recommendation
I Call to Order		Meeting called to order at 1:02 by Sara Cooper- VP, Network  No Quorum (no voting items)	
II. Old Business		None currently.	
III. New Business			
A.	Ouma Overview Presenter: Sina Haeri, CEO	<p>Ouma Health, Maternal Telehealth Program</p> <ul style="list-style-type: none"> <li>- Maternity telemedicine platform provides access to care for pregnant patients irrespective of geographic area or income.</li> <li>- Certified nurse midwives, psychiatric nurse practitioners, maternal fetal medicine specialist, addiction medicine specialists, RN's, lactation consultants</li> <li>- Addiction program is coming in September for moms with substance disorders.</li> <li>- Focus is to augment care, not to interrupt care or relationship with provider.</li> <li>- Assists with gaps in local support.</li> <li>- Members can sign up for services on Ouma's web page.</li> <li>- Members can access by text.</li> <li>- Sina Haeri is available to providers and MCO's 24/7</li> </ul> <p>Q. Faith Whittier, MD – Is there a certain payor source that can access Ouma if they are outside of the MCO's? A. Ouma is enrolled in Medicaid in all areas in map shown (see attached). OB Practice is a little different set up as they have commercial payors. Depends on specific cases.</p> <p>Q. Faith Whittier, MD-How are you able to assess fetal well-being? A. Ouma is contracted with Quest for labs. Scan- done same place where pt will deliver.</p> <p>Ultrasounds – Are options. Obtaining more data, approx. 6-9 mos. out.</p>	Sina Haeri, CEO, sina@oumahealth.com
B.	Feedback on Molina Partnership	<ul style="list-style-type: none"> <li>- What has been working well?</li> <li>- What needs improvement in the way we partner together?</li> </ul>	Sara Cooper will follow up with provider relations department on updating contact info on the website and informing providers.

		<ul style="list-style-type: none"> <li>- Jennifer Campbell-Doula Co-op               <ul style="list-style-type: none"> <li>• When contact information changes, we are not always informed.</li> <li>• Continue streamlining the process of becoming a provider.</li> <li>• Update contact process.</li> <li>• Billing – change codes.</li> </ul> </li> </ul>	<p>Molina cannot change the state fee schedule, but we can advocate with you. Will include in UM meeting for follow up.</p> <p>Please reach out to Dr. Alinejad and/or Sara if there are other comments, concerns, questions, or ideas</p>
C.	CHWs and Peer Support	<p>Community Health Workers (CHW)</p> <ul style="list-style-type: none"> <li>- Newer provider type for the state of Nevada Medicaid.</li> <li>- Able to work in community-based organizations, within home settings, clinics, hospitals.</li> <li>- Great way to supplement practice to ensure members receive right level of care in their preferred language.</li> <li>- Molina sponsored first CHW training course (Spanish speaking) with 55 people participating. Graduation is set for later in August 2024.</li> <li>- Go to website for more information or if interested in posting a job for CHW.</li> </ul>	<p><a href="http://www.NVCHWA.org">www.NVCHWA.org</a></p>
D.	Doula Collaborative	<p>Doula Collaborative</p> <ul style="list-style-type: none"> <li>- 3-year program beginning August 2024</li> <li>- Only 6 states were accepted to start this new program.</li> <li>- Statistics show half of births in US are with Medicaid product which can range from about 40% up to 65%.</li> <li>- Right access to care for members by assessing policies and barriers currently in place.</li> <li>- Developing best practices</li> <li>- Refer to link for more info.</li> </ul>	<p><a href="https://medicaidinnovation.org/wp-content/uploads/2024/04/DLAC_Overview_April-2024.pdf">https://medicaidinnovation.org/wp-content/uploads/2024/04/DLAC_Overview_April-2024.pdf</a></p>
E.	Commitment to Wellness	<ul style="list-style-type: none"> <li>- Time for annual wellness visit push.</li> <li>- Reminder letters sent out to PCP's.</li> <li>- Program is a bonus and is incremental based on each member.</li> <li>- Disbursed end of year.</li> </ul>	<p>If you did not receive "Wellness Letter," please reach out to Sara.Cooper2@molinahealthcare.com</p>
F.	Clinician Focus Groups	<p>You Matter to Molina on Molina NV website includes:</p> <ul style="list-style-type: none"> <li>• In person trainings.</li> <li>• Feedback on ways we can improve.</li> <li>• Started first focus group this morning on Value Based Contracting.</li> </ul>	

		<ul style="list-style-type: none"> <li>Upcoming focus groups: Quality Data, Behavioral Health (Refer to slide #8)</li> <li>Please reach out if you would like us to attend any meetings with your executive leadership or your providers to address any gaps or ways we can improve.</li> </ul>	
G.	Yearly Paperwork	Cynthia Fernandez will be sending out agreements via DocuSign to anyone who has not signed their agreement. Agreements are necessary to be a part of the Provider Advisory Council.	
IV. Open Discussion		None currently.	
V. Meeting Adjourned		<p>Meeting adjourned at 1:33 pm.</p> <p>Future Meetings:</p> <ul style="list-style-type: none"> <li>September 18, 2024</li> <li>December 18, 2024</li> </ul>	

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# Maternity Telehealth Program

Molina Health Nevada  
Provider Advisory Board Meeting



Sina Haeri, MD, MHSA, FACOG  
Ouma Health  
07/31/2024



# Ouma's Mission

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Leverage telemedicine to ensure every pregnant woman, irrespective of income or geography, has equitable and timely access to expert maternity care

## Who We Are

**MFM Specialists:** Manage high-risk pregnancies and oversee all clinical programs at Ouma

**Certified Nurse Midwives (CNM):** Handle low-risk pregnancies alone and assist with high-risk pregnancies

**Psychiatric Nurse Practitioners:** Manage mood disorders in perinatal patients

**Addiction Medicine Specialists:** Provide medication-assisted treatment for SUD/ODD

**Registered Nurses (RN):** Experienced maternity nurses who act as navigators

**Lactation Consultants:** IBCLC-certified experts providing virtual lactation support

# Ouma's Comprehensive Maternity Programs

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Key services provided to medicaid beneficiaries:

## Payors (MCO)

- MFM consultation
- HEDIS PPC1/PPC2 support
- Prenatal/Postpartum visits
- Behavioral health consultations
- Addiction Medicine support (MAT)
- Lactation consultations

## Provider Groups (including FQHC)

- MFM consultation
- Help with Prenatal/Postpartum visits
- Behavioral health consultations
- Addiction Medicine support (MAT)
- Lactation consultations

# Easing Access for MCO members

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How we engage with underserved populations:

## Phone

- Outbound by Ouma from MCO provided roster
- Inbound from MCO case management
- Inbound from member
- Inbound from community provider

## Web

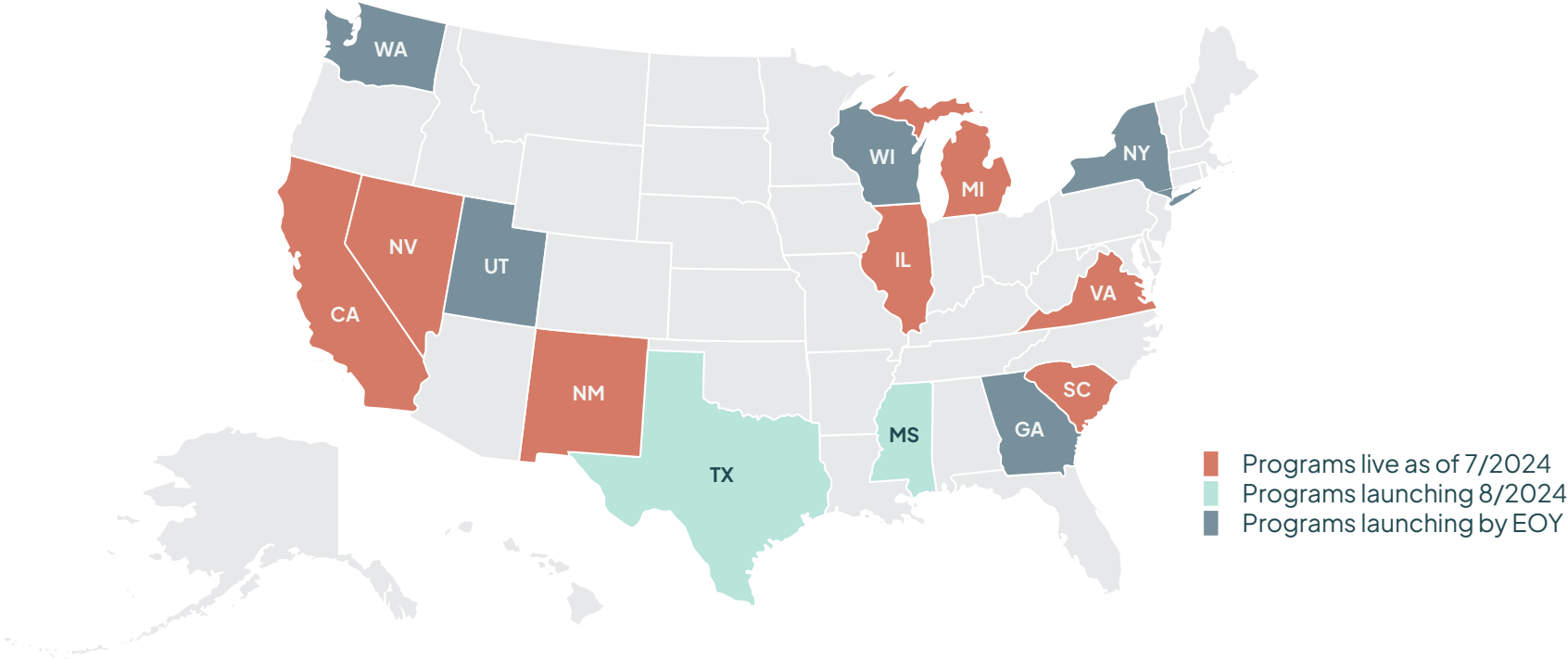
- Inbound from member
- Inbound from MCO case management
- Inbound from community provider

## SMS

- Inbound from member
- Automated appointment reminders from Ouma (to SMS opt-in members)



# MCO Engagement



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# Contact —

**Sina Haeri, MD, MHSA, FACOG**

CEO, Ouma Health

[sina@oumahealth.com](mailto:sina@oumahealth.com)

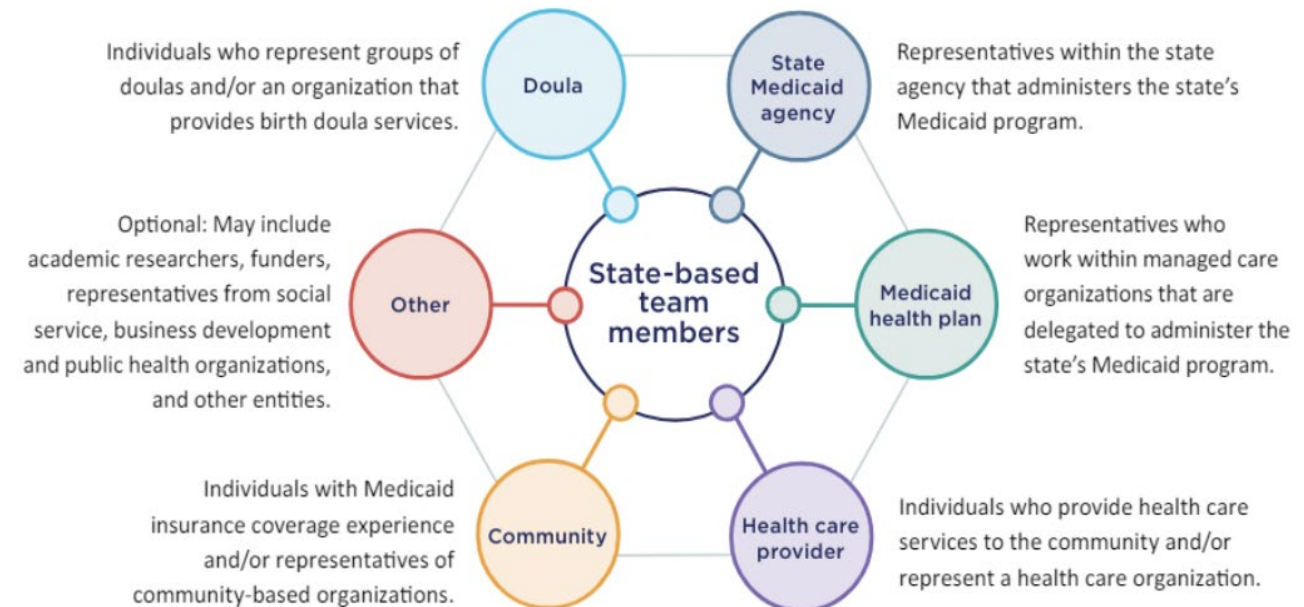
(410) 814 1872



# Institute of Medicaid Innovation: Doula Learning and Action Collaborative

- Molina Healthcare Nevada selected as Medicaid Health Plan Representative for state of Nevada team
- Collaboration with DHCFP, multiple community-based organizations that represent Doulas and Medicaid members, as well as local providers
- **Program Goal** : Increase access to and coverage for doulas for pregnant, birthing, and postpartum individuals with Medicaid Insurance
  - Assess current policies and barriers
  - Complete an implementation toolkit
  - Implement initiatives
- 3-year program that begins in August 2024

## Team Composition





INSTITUTE FOR  
MEDICAID INNOVATION

## **National Doula Learning and Action Collaborative: An Overview**

Application Opens: Spring 2024

