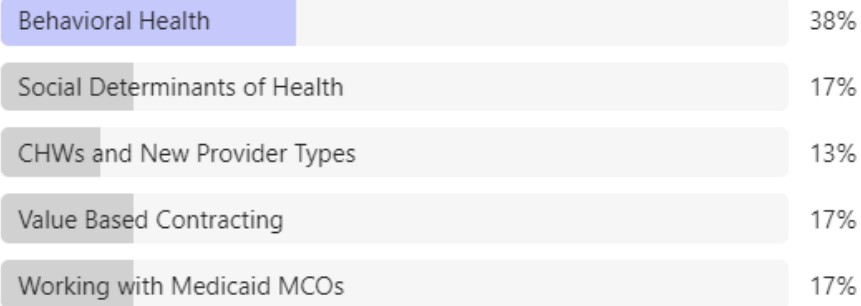


Provider Advisory Board-Q1- 2024
March 20, 2024- 1:00 pm – 3:00 pm
Meeting Minutes

Committee Member Last Name	First Name	Provider/Group Affiliation-Title	Participation
Akbar, MD	Eddy	Renown Health	Present
Alinejad, M.D., M.S., C.P.E.	Nima	MHNV Chief Medical Officer (<i>Chair</i>)	Present
Austin-Moffett	Sharon	Revive Health Senior Care Administrator	Present
Brooks, MD	Alex	Renown	Present
Brown	Leslie	MHNV Director Provider Network	Present
Brown	Leslie	MHNV Director Provider Relations	Present
Chen, M.D.	Jaylene	Thrive Wellness	Present
Cooper	Sara	MHNV VP Network Management & Operations (<i>Co-Chair</i>)	Present
Davis, MD	Tyree	Nevada Health Centers	Present
Fernandez	Cynthia	MHNV Network Operations & Management Admin Asst. (Transcriber)	Present
Fernandez-Gonzalez, RN	Neyky	New Way	Not Present
Flynn	Jason	MHNV Director Provider Contracts	Not Present
Fry	Cybil	MHNV VP Quality Improvement & Risk Adj	Present
Gahagan	Kimberley	MHNV AVP Growth & Community Engagement	Not Present
Lagorio- Supervisor	Annette	Renown	Not Present
Lavi, MD	Mordechai	UNV Reno School of Medicine	Present
Maxim, MD	Kelsey	Community Health Alliance	Present
Murphy	Kyle	MHNV VP Health Plan Operations	Present
Murphy, DDS	Ryan	Mount Rose Pediatric Dentistry	Not Present
Phoenix, APRN, FNP-C, HIV-PCP	John	Huntridge Family Clinic	Not Present
Rosenman, MD	Eugene	Valley Hospital Medical Center	Present
Taylor Campbell	Jenn	Washoe County	Not Present
Thomas	Andrea	MHNV Director Healthcare Services	Present
Toledo, MD	Robert	Desert Treatment	Not Present
Ventrelle, Psy. D.	David	Nevada Behavioral Health Systems	Present
Whittier, MD	Faith	Northern Nevada Hopes	Present
Wilcox	Valerie	MHNV Clinical Programs Manager Behavioral Health	Present
Wise- Doula	Shannon	Ouma Health	Present
Zucker	Jacob	Renown	Present
Guests			
Alejandre	Victoria	MHNV -Sr. Specialist Growth & Community Engagement	Present

	Topic	Discussion	Action/Recommendation
I Call to Order		Meeting called to order at 1:02pm by Sara Cooper- VP, Network Management and Operations. No Quorum (no voting items)	
II. Old Business		None at this time.	
III. New Business			
A.	Ouma Introduction- See attached. Shannon Wise- Doula	Provides additional services (safety net) to moms. Not to be in competition for existing provider. <ul style="list-style-type: none"> - Prenatal and Postpartum care - Assist provider in between visits if needed. - Lactation and behavioral health services (Psychiatric NP on board) - Perinatal mental health - Member referral: Provider to call if mother needs extra support that are not within the capacity and/or scope of provider care. - Additional service that MH will take care of 	Please reach out to Sara Cooper or Dr. Nima Alinejad for more information on Ouma services.
B.	You Matter to Molina Program- See attached.	Molina is finding ways to close the loop of communication between providers and MHNV. You Matter to Molina webpage includes: <ul style="list-style-type: none"> - All Provider Bulletins - Upcoming trainings. - Provider Advisory Council meeting minutes - Annual Model of Care Attestation - Culturally Competency Training - Tools and Resources, Reference guides for: <ul style="list-style-type: none"> o Availity o How to check claims o Navigating the provider portal - Focus Groups and Townhalls. - Behavioral Health 	

		<ul style="list-style-type: none"> - Social Determinants of Health (SDoH) - Community Health Workers (CHW) and New Provider Types - Value Based Contracting - Working with Medicaid MCO's <p>Provider Satisfaction Surveys Survey/Poll given to attendees on topics for future focus groups and information. The results were as follows.</p> <p>Focus Groups and Town Hall Topics:</p>  <p>10 responses</p>	
C.	Upcoming CME Opportunities	<p>Project ECHO NV</p> <p>Telehealth platform connecting providers statewide to improve access to specialty care without the referrals or long travel time including but not limited to:</p> <ul style="list-style-type: none"> - Stimulant use disorder and other substance use disorders - Mental health - CME topics available: Diabetes in primary care, geriatrics. - Receive real-time feedback. - Receive written recommendations and tips. from the expert team and all participations in the training session. 	<p>Contact: mlavi@med.unr.edu or projectecho@med.unr.edu if you have any questions or would like a brochure.</p> <p>To subscribe: Project ECHO Nevada (list-manage.com)</p>

		<ul style="list-style-type: none"> - CME opportunities coming soon: Cardiology, Gender-affirming care, Developmental Pediatrics (June 2024) - Additional sessions to be available in Fall 2024. - Providers/attendees can sign up for newsletter via the ECHO Nevada website. 	
D.	Change Healthcare Update	<p>CHC Update Providers may be contacted from their assigned Provider Relations Representative (PRR) to offer assistance to providers impacted by the CHC outage. If you have any questions, please reach out to your PRR.</p> <ul style="list-style-type: none"> - SSI is not charging and is an online solution. - Availability, is good to use for smaller volume of claims. <p>Asking for all to work with one of these online options to continue to process claims and prevent delays. MH Pharmacy was not affected. Please contact your PRR directly if you are having any issues with your claims.</p>	<p>Provider Relations: NVPProviderRelations@MolinaHealthcare.com</p>
E.	Commitment to Wellness Push	<ul style="list-style-type: none"> - Time to get in members for annual well care. - Please refer to attachment titled Strategies for Patient Communications a resource that family physicians have used to encourage wellness visits. - This is an item we are tracking if you are a PCP with VB contract. - Cybil Fry, AVP Quality advised the committee that their Practice Transformation team will be meeting with provider groups monthly to share data of members not completed their annual wellness visit. 	
F.	Value Added Benefits Victoria Alejandre- Sr. Specialist Growth & Community Engagement	<p>Victoria Alejandre presented the value-added benefits available for members. Please refer to attached.</p> <ul style="list-style-type: none"> - Value added benefits for members. - Bus passes – 24-hour passes - \$30 Quarterly credit for OTC shipped every 3 mos. - Gift cards for preventive care can receive either \$75 or \$100. - \$50 gift card to complete annual diabetic retinal eye. - Message Therapy - Car/Booster Seat - Breast Pump - Baby Shower- Quarterly. Learn about community events. Will receive \$100 gift card for attending. - \$25 gift card syphilis screening 	<p>Sara.Cooper@MolinaHealthcare.com Nima.Alinejad@MolinaHealthcare.com Victoria.Alejandre@MolinaHealthcare.com</p>

		<ul style="list-style-type: none"> - Receive 21 meals. - Well Child Visits <p>For more information, contact Sara Cooper, Dr. Nima Alinejad, or Victoria Alejandre.</p>	
G.	Yearly Paperwork	Please complete and return the attestations to Cynthia Fernandez preferably by March 30, 2024.	
IV. Open Discussion		Dr. Alinejad, CMO, reminds committee to send any feedback and/or suggestions for future meetings.	
V. Meeting Adjourned		<p>Meeting adjourned at 1:55 pm</p> <p>Future Meetings:</p> <ul style="list-style-type: none"> • June 19, 2024 • September 18, 2024 • December 18, 2024 	

STIMULANT USE DISORDER ECHO

The goal of Project ECHO is to increase health care capacity by democratizing knowledge and to strengthen the capacity among primary care providers. This program aims to support healthcare and mental health providers, staff, and administrators with Stimulant Use Disorder patient care. Sessions will be facilitated with a team from Northern Nevada HOPES and will provide a forum to discuss patient cases, address questions/concerns, and collaborate regarding Stimulant Use Disorder therapy. The Subject Matter expert team for this series includes: a psychiatrist specializing in addiction, a licensed clinical social worker, a board certified family medicine and addiction physician, peer support specialist, and MAT Program Coordinator.

TUESDAYS AT 12 PM PT / 60 MIN

Orientation to Stimulant Use Disorder

Session 1 - April 24th

Neurobiology of Stimulant Use Disorders

Session 2 - May 1st

Medications Used in Stimulant Disorders

Session 3 - May 8th

Resources in Nevada

Session 4 - May 15th

Special Populations - How to Have the Conversation

Session 5 - May 22nd

Flex Topic (To Be Determined by Audience)

Session 6 - May 29th

Register at <https://bit.ly/3YeJoFL>

