

Provider Bulletin

Molina Healthcare of Nevada

June 2024

Re: Update to Billing Guidelines for Personal Care and Certain Home Health Services

Dear Providers,

Due to the ongoing impact of the Change Healthcare (CHC) disruption, Molina Healthcare of Nevada recommends that all providers utilizing the Electronic Verification System (EVV) cease submitting claims through Sandata/CHC until the CHC channel is fully restored for Molina.

Currently, claims flowing through Sandata to CHC that use the Payer ID **NVMOL** will not flow through CHC and will not be received by Molina.

Molina recommends that you use the following options to submit claims using Molina's standard Payer ID: MLNNV:

- Availity Essentials - Molina's preferred choice for EVV claim submission. Providers can register with Availity Essentials here: <https://www.availity.com/molinahealthcare>.
 - EOB and remittance information is now available on Availity.
- SSI Claimsnet - Providers can register with SSI Group for claim submission via <products.ssigroup.com/molinaregistrationportal>.

Molina will notify you when you can resume submitting your claims via Sandata.

We want to ensure that Molina receives and processes all claims in a timely manner.

Questions?

We're here to help. Contact your Provider Relations Representative or email the Provider Relations team at NVProviderRelations@MolinaHealthcare.com.

To learn more about provider updates, visit MolinaHealthcare.com/NV.

Sincerely,

Molina Healthcare of Nevada Provider Relations