Availity essentials is Molina Healthcare's exclusive provider portal

Availity Essentials is Molina Healthcare's official secure provider portal for Traditional (non-atypical) providers. It's free and easy to register and use!

Function	How does it benefit me?
Patient Search	Easy, efficient patient search using member ID or last name, first name and DOB. Select the patient matching your criteria.
Eligibility & Benefits	Verify patient eligibility and confirm benefits in real time while avoiding long wait/hold times when verifying by phone.
Prior Authorizations	Allows for online submission for prior authorizations, upload of clinical records, timely determinations, and availability of status 24/7.
Claim Submission-Quick Claims	A simplified claim submission tool with only the essential fields that you need.
Claim Status	Check the status of a claim through a variety of search options including name, service dates, claim number/history and the 276 HIPAA standard.
Claims Corrections	Allows you to correct and resubmit a paid or denied claim from the claim status response page.
Claim Appeals/Disputes	Allows for online submission of claim appeals and disputes.



Function	How does it benefit me?
Overpayments	Eliminates mail and fax for faster dispute resolution and ensures overpayment requests are up to date. View the status and details of any claim Molina has identified as an overpayment. Request additional information, dispute, or resolve the overpayment.
Payer Spaces	Access applications, resources, and news and announcements specific to Molina Healthcare.
Prior Authorizations	Prior authorizations may be submitted directly through the Availity portal resulting in more timely processing and determinations. Supporting medical records can be uploaded and attached to the request. Unlike faxing, requests are automatically recorded and placed in the queue.

Not registered with Availity Essentials?

If your organization has not yet registered for Availity Essentials and you are responsible for the registration, please visit <u>Availity.com/MolinaHealthcare</u> and click the **Register** button.

For registration issues, call Availity Client Services at **(800) AVAILITY (282-4548)**. Assistance is available Monday-Friday 8 a.m.-8 p.m. ET.

For further assistance, contact your Provider Relations Representative or email NVProviderRelations@MolinaHealthcare.com.

Dive Deeper into Essentials

Once you have your Availity Essentials account, you can learn more about the features and functionality offered by Molina providers. Simply log in > go to **Help & Training > Get Trained** to register for a live webinar or access on-demand webinars. Availity Essentials also offers several live webinars monthly. To learn more, please visit molinahealthcare.com.

