

## Correct a claim

The following options are available in Availity Essentials for correcting a claim that has already been accepted for processing by a payer.

### ∨ Use the Claim Correction application

1. In the Claim Status application, submit an inquiry for the claim that you need to correct.
2. In the search results, select the claim that you need to correct.
3. On the Claim Status results page, select **Correct this Claim**. If the **Correct this Claim** button does not display, the claim cannot be corrected from the Claim Correction application.
4. On the Claim Correction page, make any necessary changes.



**Note:** Select **Replacement of Prior Claim** in the **Frequency Type** field for a claim correction.

5. Select **Submit**.