

Provider Bulletin

Central Health Medicare Plan

September 14, 2026

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Claim Submission Reminder: Use the Correct Payer ID for CHP Claims

This is an advisory notification to Central Health Medicare Plan (CHP) network providers applicable to CHP Medicare business.

What you need to know:

Important Reminder

All CHP claims submitted electronically must use **Payer ID 38333**.

Submitting claims using an alternate payer ID, including encounter submission payer IDs, may result in claims not being received for processing and payment.

To help avoid claim delays, denials, or payment issues, please review your billing system and clearinghouse configurations to ensure CHP claims are submitted using the correct payer ID.

Electronic Claims Submission

When submitting electronic claims:

- Confirm the member is enrolled in CHP.
- Use Payer ID 38333 for all CHP claims.
- Verify that your clearinghouse is configured to route claims to the appropriate payer ID.
- Review claim acknowledgments and rejections promptly to address any submission issues.

Provider Action

Review your electronic claims workflow with your billing team, as needed, to ensure CHP claims continue to be submitted successfully.

Thank you for your partnership and continued commitment to serving CHP members.

What if you need assistance?

If you have any questions regarding the notification, please contact your CHP Provider Relations Representative at PRCalifornia@molinahealthcare.com.