

Provider Bulletin

Central Health Medicare Plan

August 11, 2025

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Retirement of Legacy Tiles in Payer Spaces

This is an advisory notification to Central Health Medicare Plan (CHP) network providers applicable to CHP Medicare business.

What you need to know:

Dear plan partner,

We are reaching out to inform you of an important update regarding the tools available in Availity Essentials. CHP will retire its legacy tools in the Payer Spaces section of Availity Essentials in **late 2025**. This includes tools used for **referrals, claims, and care management**.

For more details on what is changing, why it matters, and how to access training resources, please reference the attached letter.

Thank you for your continued partnership and commitment to providing quality care to CHP members.

Provider Action

To prepare for the retirement of legacy tools in late 2025, please begin using the updated referrals, claims, and care management tools in Availity Essentials as soon as possible. Early adoption will help ensure a smooth and stress-free transition.

What if you need assistance?

If you have any questions regarding the notification, please contact your CHP Provider Relations Representative at PRCalifornia@molinahealthcare.com.

Central Health Medicare Plan: Legacy tools retiring – Transition to Availity Essentials

Greetings from Central Health Medicare Plan,

This notice is to inform you that our parent company Molina, will retire its legacy tools in Availity Essentials > Payer Spaces in late 2025. This includes tools for referrals, claims and care management.

What's changing?

Retiring the legacy tools will affect how you manage referrals, claims and care within the payer spaces. To ensure a smooth transition, please begin using the updated referrals, claims and care management tools in Availity Essentials starting today.

Why this matters?

Getting familiar with the Availity tools before the legacy tools retire will help make the switch easy and stress-free. Many providers are already using Availity successfully with Molina and other payers.

Training available

Need help getting started? Watch our on-demand training at Molina PA Training.

Before you begin:

1. Log in to Availity
2. Allow pop-ups from:
 - Apps.Avality.com
 - Avality.com
 - LearnUpon.com

Not registered yet?

Your Availity administrator can go to Avality.com and click **Get Started**. For help, visit **Availity Customer Support**.

Thank you for being part of the Central Health Medicare Plan network!