

Provider Bulletin

Central Health Medicare Plan

April 3, 2026

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Availity: Reconsiderations

This is an advisory notification to Central Health Medicare Plan (CHP) network providers applicable to CHP Medicare business.

What you need to know:

Central Health Plan is making it easier to submit appeals and disputes in the Availity Provider Portal. These updates are designed to improve routing accuracy, reduce processing delays and ensure requests are sent to the right team.

We are improving how appeals and disputes are submitted by:

- Simplifying the submission screen to reduce steps and improve clarity
- Enhancing attachment handling, including:
 - The ability to select an attachment type
 - Improved organization of uploaded documents
- Automatically routing attachments to the appropriate team.

Provider Action

Register today: If your organization is not currently registered for Availity Essentials, the person in your organization designated as the Availity administrator should go to [Availity.com](https://www.availity.com) and select Get Started. If you need assistance registering with Availity Essentials, visit [Availity Customer Support](#).

Access on-demand training anytime through the Help & Training section of [Availity](https://www.availity.com).

See the attached flyer for more information.

What if you need assistance?

If you have any questions regarding the notification, please contact your CHP Provider Relations Representative at PRCalifornia@molinahealthcare.com.

Availity: Reconsiderations

Coming soon!

Central Health Plan is making it easier to submit appeals and disputes in the Availity Provider Portal. These updates are designed to improve routing accuracy, reduce processing delays and ensure requests are sent to the right team.

What's changing

We are improving how appeals and disputes are submitted by:

The Update button will be available:

- Simplifying the submission screen to reduce steps and improve clarity
- Enhancing attachment handling, including:
 - The ability to select an attachment type
 - Improved organization of uploaded documents
- Automatically routing attachments to the appropriate team.

What does this mean for you

These enhancements will help:

- Reduce submission errors and rework
- Ensure supporting documentation reaches the right team the first time
- Improve processing efficiency and turnaround times
- Provide a more intuitive and streamlined submission experience

Training available

Want to explore all the features Availity has to offer? Access on-demand training anytime through the Help & Training section of [Availity](#).

Before accessing the training, be sure that:

- You're logged in to [Availity](#)

Your browser allows pop-ups from the following sites:

- [Apps.availity.com](#)
- [availity.com](#)
- [learnupon.com](#)

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Our commitment

We value our provider partnerships and remain focused on delivering tools that simplify your workflow and reduce administrative burden. Thank you for your continued partnership as we expand our digital capabilities.