

Provider Bulletin

Central Health Medicare Plan

April 3, 2026

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Availity: New Inpatient Continued Stay Request Digital Process

This is an advisory notification to Central Health Medicare Plan (CHP) network providers applicable to CHP Medicare business.

What you need to know:

Central Health Plan is introducing a new digital option in the Availity Provider Portal. This allows providers to submit inpatient continued stay requests online.

A new Update button will be added to the Availity Provider Portal to support digital submission of inpatient continued stay requests.

The Update button will be available:

- On the Authorization Dashboard
- Within the Authorization Inquiry details page

Provider Action

Register today: If your organization is not currently registered for Availity Essentials, the person in your organization designated as the Availity administrator should go to [Availity.com](https://www.availity.com) and select Get Started. If you need assistance registering with Availity Essentials, visit [Availity Customer Support](#).

Access on-demand training anytime through the Help & Training section of [Availity](#).

See the attached flyer for more information.

What if you need assistance?

If you have any questions regarding the notification, please contact your CHP Provider Relations Representative at PRCalifornia@molinahealthcare.com.

Availity: Inpatient Continued Stay Request Digital Process

New digital process for inpatient continued stay requests

Central Health Plan is introducing a new digital option in the Availity Provider Portal. This allows providers to submit inpatient continued stay requests online.

What's changing

A new Update button will be added to the Availity Provider Portal to support digital submission of inpatient continued stay requests.

The Update button will be available:

- On the [Authorization Dashboard](#)
- Within the [Authorization Inquiry details page](#)

How it works

Providers can:

- Select an existing inpatient authorization
- Use the [Update](#) button to extend the service end date (forward only)
- Attach required clinical documentation (at least one attachment required)
- Submit the continued stay request online

The Submit button will remain disabled until an attachment is added. All standard file validation rules (file type, size, and security scanning) remain in place.

Why this matters

This enhancement:

- Reduces reliance on fax and manual submissions
- Supports a more efficient concurrent review process
- Provides a consistent digital experience aligned with other payers

Training available

Want to explore all the features Availity has to offer? Access on-demand training anytime through the Help & Training section of [Availity](#).

Before accessing the training, be sure that:

- You're logged in to [Availity](#)

Your browser allows pop-ups from the following sites:

- [Apps.availity.com](#)
- [availity.com](#)
- [learnupon.com](#)

* **Register today:** If your organization is not currently registered for Availity Essentials, the person in your organization designated as the Availity administrator should go to availity.com and select Get Started. If you need assistance registering with Availity Essentials, visit [Availity Customer Support](#).

Our commitment

We value our provider partnerships and remain focused on delivering tools that simplify your workflow and reduce administrative burden. Thank you for your continued partnership as we expand our digital capabilities.