



This is important information on changes in your Central Health Medicare Plan information.

Changes to your 2023 Annual Notice of Changes, Evidence of Coverage and Summary of Benefits:

Where you can find the change in your 2023 Materials:	Original information:	Corrected information:	What does this mean to you?
<p>Annual Notice of Change - Changes to Benefits and Costs for Medical Services - Medicare Part B Prescription Drugs</p>	<p>Not included</p>	<p>2022: You pay 20% coinsurance</p> <p>2023: You pay up to 20% coinsurance.</p> <p>Certain rebatable drugs may be subject to a lower coinsurance. Part B insulin cost sharing is no more than a \$35 copay for a one-month supply.</p>	<p>You pay up to 20% coinsurance for Medicare Part B Drugs, and no more than a \$35 copay for a one-month supply of Medicare Part B insulin.</p>
<p>Evidence of Coverage - Chapter 4, Section 2.1 Your medical benefits and costs as a member of the plan - Medicare Part B Prescription Drugs</p>	<p>You pay 20% coinsurance</p>	<p>You pay up to 20% coinsurance. Certain rebatable drugs may be subject to a lower coinsurance. Part B insulin cost sharing is no more than a \$35 copay for a one-month supply.</p>	<p>You pay up to 20% coinsurance for Medicare Part B Drugs, and no more than a \$35 copay for a one-month supply of Medicare Part B insulin.</p>

<p>Summary of Benefits - Medicare Part B Drugs</p> <ul style="list-style-type: none"> • Chemotherapy drugs • Other Part B drugs 	<ul style="list-style-type: none"> • 20% coinsurance • 20% coinsurance 	<ul style="list-style-type: none"> • Up to 20% coinsurance • Up to 20% coinsurance. Part B insulin cost sharing is no more than a \$35 copay for a one-month supply 	<p>You pay up to 20% coinsurance for Medicare Part B Drugs, and no more than a \$35 copay for a one-month supply of Medicare Part B insulin.</p>
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You are not required to take any action in response to this document, but we recommend you keep this information for future reference.

If you have any questions, please call 1-866-314-2427, TTY 711. Member Service Representatives are available 8 a.m. – 8 p.m., 7 days a week.

Central Health Medicare Plan is an HMO plan with a Medicare contract. Enrollment in this plan depends on contract renewal.



Central Health Savings Plan (HMO) offered by Central Health Medicare Plan

Annual Notice of Changes for 2023

You are currently enrolled as a member of Central Health Savings Plan. Next year, there will be changes to the plan's costs and benefits. ***Please see page 4 for a Summary of Important Costs, including Premium.***

This document tells about the changes to your plan. To get more information about costs, benefits, or rules please review the *Evidence of Coverage*, which is located on our website at www.centralhealthplan.com. You may also call Member Services to ask us to mail you an *Evidence of Coverage*.)

- **You have from October 15 until December 7 to make changes to your Medicare coverage for next year.**

What to do now

1. ASK: Which changes apply to you

- Check the changes to our benefits and costs to see if they affect you.
 - Review the changes to Medical care costs (doctor, hospital).
 - Review the changes to our drug coverage, including authorization requirements and costs.
 - Think about how much you will spend on premiums, deductibles, and cost sharing.
- Check the changes in the 2023 Drug List to make sure the drugs you currently take are still covered.
- Check to see if your primary care doctors, specialists, hospitals and other providers, including pharmacies will be in our network next year.
- Think about whether you are happy with our plan.

2. **COMPARE:** Learn about other plan choices

- Check coverage and costs of plans in your area. Use the Medicare Plan Finder at www.medicare.gov/plan-compare website or review the list in the back of your *Medicare & You 2023* handbook.
- Once you narrow your choice to a preferred plan, confirm your costs and coverage on the plan's website.

3. **CHOOSE:** Decide whether you want to change your plan

- If you don't join another plan by December 7, 2022, you will stay in Central Health Savings Plan.
- To change to a **different plan**, you can switch plans between October 15 and December 7. Your new coverage will start on **January 1, 2023**. This will end your enrollment with Central Health Savings Plan.
- If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can switch plans or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

Additional Resources

- This document is available for free in Spanish.
- This document is available for free in Chinese.
- Please contact our Member Services number at 1-866-314-2427 for additional information. (TTY users should call 711.) Hours are 8:00 A.M. to 8:00 P.M. (PT), 7 days a week.
- This document may be available in other formats such as braille, large print or other alternate formats.
- **Coverage under this Plan qualifies as Qualifying Health Coverage (QHC)** and satisfies the Patient Protection and Affordable Care Act's (ACA) individual shared responsibility requirement. Please visit the Internal Revenue Service (IRS) website at www.irs.gov/Affordable-Care-Act/Individuals-and-Families for more information.

About Central Health Savings Plan

- Central Health Savings Plan HMO is available in Los Angeles, San Bernardino, Riverside, and Orange County. Central Health Savings Plan is an HMO plan with a Medicare contract. Enrollment in Central Health Savings Plan depends on contract renewal.
 - When this document says "we," "us," or "our", it means Central Health Medicare Plan. When it says "plan" or "our plan," it means Central Health Savings Plan.
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Annual Notice of Changes for 2023
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Summary of Important Costs for 2023

The table below compares the 2022 costs and 2023 costs for Central Health Savings Plan in several important areas. **Please note this is only a summary of costs.**

Cost	2022 (this year)	2023 (next year)
Monthly plan premium* * Your premium may be higher than this amount. See Section 1.1 for details.	\$0	\$0
Maximum out-of-pocket amount This is the <u>most</u> you will pay out-of-pocket for your covered Part A and Part B services. (See Section 1.2 for details.)	\$2,900	\$2,900
Doctor office visits	Primary care visits: \$0 per visit Specialist visits: \$5 per visit	Primary care visits: \$0 per visit Specialist visits: \$10 per visit
Inpatient hospital stays	You pay a \$125 copay per day for days 1-5 You pay \$0 copay per day for days 6-90	You pay a \$150 copay per day for days 1-5 You pay a \$0 copay per day for days 6-90
Part D prescription drug coverage (See Section 1.5 for details.)	Deductible: \$0 Copayment/Coinsurance during the Initial Coverage Stage: <ul style="list-style-type: none"> • Drug Tier 1: \$0 • Drug Tier 2: \$10 • Drug Tier 3: \$47 • Drug Tier 4: \$99 • Drug Tier 5: 33% • Drug Tier 6: \$10 	Deductible: \$0 Copayment/Coinsurance during the Initial Coverage Stage: <ul style="list-style-type: none"> • Drug Tier 1: \$0 • Drug Tier 2: \$0 • Drug Tier 3: \$47 • Drug Tier 4: \$100 • Drug Tier 5: 33% • Drug Tier 6: \$0

SECTION 1 Changes to Benefits and Costs for Next Year

Section 1.1 – Changes to the Monthly Premium

Cost	2022 (this year)	2023 (next year)
Monthly premium (You must also continue to pay your Medicare Part B premium.)	\$0	\$0
Part B Premium Rebate One of the benefits our plan includes is a Part B Premium Rebate. This means that each month the amount displayed will be automatically applied to your Part B Premium, increasing your Social Security check each month.	\$125	\$125

- Your monthly plan premium will be *more* if you are required to pay a lifetime Part D late enrollment penalty for going without other drug coverage that is at least as good as Medicare drug coverage (also referred to as “creditable coverage”) for 63 days or more.
- If you have a higher income, you may have to pay an additional amount each month directly to the government for your Medicare prescription drug coverage.

Section 1.2 – Changes to Your Maximum Out-of-Pocket Amount

Medicare requires all health plans to limit how much you pay “out-of-pocket” for the year. This limit is called the “maximum out-of-pocket amount.” Once you reach this amount, you generally pay nothing for covered Part A and Part B services for the rest of the year.

Cost	2022 (this year)	2023 (next year)
Maximum out-of-pocket amount Your costs for covered medical services (such as copays) count toward your maximum out-of-pocket amount. Your costs for prescription drugs do not count	\$2,900	\$2,900
		Once you have paid \$2,900 out-of-pocket for covered Part A and Part B services, you will pay nothing for your covered Part A and Part B

Cost	2022 (this year)	2023 (next year)
toward your maximum out-of-pocket amount.		services for the rest of the calendar year. There is no change for the upcoming benefit year.

Section 1.3 – Changes to the Provider and Pharmacy Networks

Updated directories are also located on our website at www.centralhealthplan.com. You may also call Member Services for updated provider and/or pharmacy information or to ask us to mail you a *directory*.

There are changes to our network of providers for next year. **Please review the 2023 Provider Directory to see if your providers (primary care provider, specialists, hospitals, etc.) are in our network.**

There are changes to our network of pharmacies for next year. **Please review the 2023 Pharmacy Directory to see which pharmacies are in our network.**

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers), and pharmacies that are part of your plan during the year. If a mid-year change in our providers affects you, please contact Member Services so we may assist.

Section 1.4 – Changes to Benefits and Costs for Medical Services

We are making changes to costs and benefits for certain medical services next year. The information below describes these changes.

Cost	2022 (this year)	2023 (next year)
Inpatient Hospital (Acute)	You pay a \$125 copay per day for days 1-5 You pay a \$0 copay for days 6-90 You pay a \$0 copay for days 91 and beyond	You pay a \$150 copay per day for days 1-5 You pay a \$0 copay for days 6-90 You pay a \$0 copay for days 91 and beyond

Cost	2022 (this year)	2023 (next year)
<p>Skilled Nursing Facility (SNF)</p>	<p>Days 1–20: You pay a \$0 copay per day</p> <p>Days 21–100: You pay a \$100 copay per day</p>	<p>Days 1–20: You pay a \$0 copay per day</p> <p>Days 21–100: You pay up to \$194.50 copay per day</p> <p>(These are 2022 cost sharing amounts and may change for 2023. Central Health Plan will provide updated rates as soon as they are released)</p>
<p>Medicare-covered Cardiac Rehabilitation Services</p>	<p>You pay a \$5 copay per visit</p>	<p>You pay a \$0 copay per visit</p>
<p>Emergency Services</p>	<p>You pay a \$120 copay for Emergency Services. This copay is waived if you are admitted to the hospital as inpatient or under observation within 24 hours for the same condition.</p>	<p>You pay a \$125 copay for Emergency Services. This copay is waived if you are admitted to the ER within 72 hours of a previous ER discharge or if you are admitted to an inpatient hospital within 3 days.</p>
<p>Worldwide Emergency and Urgent Coverage</p>	<p>We reimburse up to \$50,000 per year for emergency and urgent care received outside the United States and its territories</p>	<p>Worldwide Emergency coverage: You pay a \$95 copay</p> <p>Worldwide Urgent coverage: You pay a \$95 copay</p> <p>Worldwide Emergency Transportation: You pay a \$95 copay</p> <p>You have a \$50,000 maximum plan coverage limit</p>
<p>Chiropractic Services (Routine)</p>	<p>You pay a \$5 copay per visit</p>	<p>You pay a \$0 copay per visit</p>

Cost	2022 (this year)	2023 (next year)
Medicare-covered Occupational Therapy Services	You pay a \$5 copay per visit	You pay a \$10 copay per visit
Physician Specialist Services excluding Psychiatric Services	You pay a \$5 copay per visit	You pay a \$10 copay per visit
Podiatry Services	You pay a \$5 copay per visit for Medicare-covered podiatry services	You pay a \$0 copay per visit for Medicare-covered podiatry services
Other Health Care Professional Services	You pay a \$0 copay per visit	<p>You pay a \$0 copay per visit for Medicare-covered acupuncture</p> <p>You pay a \$10 copay per visit for all Other Health Care Professional Services</p>
Medicare-covered Physical Therapy and Speech-Language Pathology Services	You pay a \$5 copay per visit	You pay a \$10 copay per visit
Ambulance Services	You pay a \$150 copay per trip for all ground ambulance services	<p>You pay a \$0 copay per trip for ground ambulance for transfer from an out-of-network hospital to an in-network hospital</p> <p>You pay a \$150 copay for all other ground ambulance services</p>
Transportation Services	You pay a \$0 copay for 24 one-way trips to plan-approved locations (up to 25 miles) every year	You pay a \$0 copay for 48 one-way trips every year, limited to plan-approved locations (up to 50 miles) for member to receive healthcare services from network providers

Cost	2022 (this year)	2023 (next year)
Durable Medical Equipment (DME)	You pay 20% coinsurance for Medical Supplies Medicare-covered durable medical equipment	<p>You pay 0% - 20% coinsurance</p> <p>0% coinsurance: canes commodes crutches walkers attachments</p> <p>20% Coinsurance: ventricular assist devices and accessories speech generating devices and accessories electrostimulators and accessories powered mobility devices (including wheelchairs, scooters) and accessories</p> <p>10% coinsurance: All Other Medicare-covered DME</p>
Acupuncture (Supplemental)	You pay a \$0 copay for 12 visits per year	You pay a \$0 copay for unlimited visits per year
Hearing Aids	<u>Not</u> covered	<p>You pay a \$699-\$999 copay per hearing aid for advanced and premium models, up to (2) hearing aids every year</p> <p>Prior Authorization may be required</p>

Cost	2022 (this year)	2023 (next year)
Inpatient Hospital (Psychiatric)	<p>You pay a \$125 copay per day for days 1-5</p> <p>You pay a \$0 copay per day for days 6-90</p> <p>You pay a \$0 copay for days 91 and beyond per each "Lifetime reserve day" after day 90 for each benefit period(up to 60 days over your lifetime).</p>	<p>You pay a \$150 copay per day for days 1-5</p> <p>You pay a \$0 copay per day for days 6-90</p> <p>You pay a \$0 copay for days 91 and beyond per each "Lifetime reserve day" after day 90 for each benefit period(up to 60 days over your lifetime).</p>
Prosthetics/Medical Supplies	<p>You pay 20% coinsurance for Medicare-covered Medical Supplies</p>	<p>You pay 10%-20% coinsurance for Medicare-covered Medical Supplies</p> <p>Prosthetics: 20% coinsurance applies to cochlear devices, electrostimulators, microprocessor electronically controlled orthotics, prosthetics and related accessories</p> <p>Medical Supplies: 20% coinsurance applies to ventricular assist devices and related accessories</p> <p>10% coinsurance applies to all other Medicare-covered prosthetics / medical supplies</p>
Over-the-Counter (OTC) Items	<p>You get a \$100 OTC allowance every 3 months</p>	<p>OTC Items are covered under the CHP Flex Card benefit</p>

Cost	2022 (this year)	2023 (next year)
Fitness Benefit	<p>Silver Sneakers is <u>not</u> covered</p> <p>You get up to a \$40 reimbursement every month for qualifying fitness expenses</p> <p>Unused amounts in a given month do <u>not</u> roll over to subsequent months</p>	<p>Your fitness benefit is covered through Silver Sneakers</p> <p>In addition to the benefits outlined above, you also have fitness coverage through the CHP Flex Card benefit</p>
Nurse Advice Line	<u>Not</u> covered	You pay a \$0 copay for access to the 24/7 Nurse Advice Line
Personal Emergency Response Systems (PERS)	<u>Not</u> covered	You pay a \$0 copay for Personal Emergency Response System (PERS)
Health Education	Health Education classes are offered in group settings and as in-home 1-on-1 trainings for the homebound	Plan will offer in-person or virtual interactive educational sessions with health professionals to provide health information and encourage members to adopt healthy behaviors
CHP Flex Card	<u>Not</u> covered	<p>You get \$275 per quarter on a CHP Flex Card debit card</p> <p>Unused amounts in a given quarter do <u>not</u> roll over to subsequent quarters</p> <p>CHP Flex Card funds can be used towards OTC items, health and wellness herbal catalog and qualifying fitness expenses.</p>

Cost	2022 (this year)	2023 (next year)
Medicare-covered Outpatient Hospital Services	<p>You pay a \$75 copay per day for Medicare-covered non-surgical services in an outpatient setting</p> <p>You pay a \$225 copay for each Medicare covered surgical visit to an outpatient hospital facility.</p>	<p>You pay a \$0 copay per stay for diagnostic mammograms, colonoscopies and DEXA scans</p> <p>You pay a \$225 copay for each Medicare-covered surgical visit to an outpatient hospital facility</p> <p>You pay a \$75 copay for all other Medicare-covered non-surgical visit to an outpatient hospital</p>
Medicare-covered Outpatient Hospital Services (Observation)	<p>You pay a \$120 copay per day for Medicare-covered outpatient observation setting</p>	<p>You pay a \$0 copay for diagnostic mammograms, colonoscopies and DEXA scans. You pay a \$120 copay for all other Medicare-covered observation services.</p>
Opioid Treatment Program Services	<p>You pay a \$5 copay</p>	<p>You pay a \$0 copay</p>

Section 1.5 – Changes to Part D Prescription Drug Coverage

Changes to Our Drug List

Our list of covered drugs is called a Formulary or “Drug List.” A copy of our Drug List is provided electronically.

We made changes to our Drug List, including changes to the drugs we cover and changes to the restrictions that apply to our coverage for certain drugs. **Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions.**

Most of the changes in the Drug List are new for the beginning of each year. However, during the year, we might make other changes that are allowed by Medicare rules. For instance, we can immediately remove drugs considered unsafe by the FDA or withdrawn

from the market by a product manufacturer. We update our online Drug List to provide the most up to date list of drugs.

If you are affected by a change in drug coverage at the beginning of the year or during the year, please review Chapter 9 of your Evidence of Coverage and talk to your doctor to find out your options, such as asking for a temporary supply, applying for an exception and/or working to find a new drug. You can also contact Member Services for more information.

Starting in 2023, we may immediately remove a brand name drug on our Drug List if, at the same time, we replace it with a new generic drug on the same or lower cost-sharing tier and with the same or fewer restrictions. Also, when adding the new generic drug, we may decide to keep the brand name drug on our Drug List, but immediately move it to a different cost-sharing tier or add new restrictions or both.

This means, for instance, if you are taking a brand name drug that is being replaced or moved to a higher cost-sharing tier, you will no longer always get notice of the change 30 days before we make it or get a month's supply of your brand name drug at a network pharmacy. If you are taking the brand name drug, you will still get information on the specific change we made, but it may arrive after the change is made.

Changes to Prescription Drug Costs

Note: If you are in a program that helps pay for your drugs ("Extra Help"), **the information about costs for Part D prescription drugs may not apply to you.** We have included a separate insert, called the "Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs" (also called the "Low Income Subsidy Rider" or the "LIS Rider"), which tells you about your drug costs. If you receive "Extra Help" and didn't receive this insert with this packet, please call Member Services and ask for the "LIS Rider."

There are four "drug payment stages."

The information below shows the changes to the first two stages – the Yearly Deductible Stage and the Initial Coverage Stage. (Most members do not reach the other two stages – the Coverage Gap Stage or the Catastrophic Coverage Stage.)

Changes to the Deductible Stage

Stage	2022 (this year)	2023 (next year)
Stage 1: Yearly Deductible Stage	Because we have no deductible, this payment stage does not apply to you.	Because we have no deductible, this payment stage does not apply to you.

Changes to Your Cost Sharing in the Initial Coverage Stage

Please see the following chart for the changes from 2022 to 2023.

Stage	2022 (this year)	2023 (next year)
<p>Stage 2: Initial Coverage Stage</p> <p>During this stage, the plan pays its share of the cost of your drugs, and you pay your share of the cost.</p> <p>The costs in this row are for a one-month (30-day) supply when you fill your prescription at a network pharmacy that provides standard cost sharing. For information about the costs for a long-term supply; or for mail-order prescriptions, look in Chapter 6, Section 5 of your Evidence of Coverage.</p> <p>We changed the tier for some of the drugs on our Drug List. To see if your drugs will be in a different tier, look them up on the Drug List.</p>	<p>Your cost for a one-month supply filled at a network pharmacy with standard cost sharing:</p> <p>Tier 1 - Preferred Generic: You pay \$0 per prescription.</p> <p>Tier 2 - Generic: You pay \$10 per prescription.</p> <p>Tier 3 - Preferred Brand: You pay \$47 per prescription.</p> <p>Tier 4 - Non-Preferred Drug: You pay \$99 per prescription.</p> <p>Tier 5 - Specialty Drug: You pay 33% of the total cost.</p> <p>Tier 6 - Select Diabetic Drugs: You pay \$10 per prescription. You pay \$0 for Select Insulins</p> <hr/> <p>Once your total drug costs have reached \$4,430, you will move to</p>	<p>Your cost for a one-month supply filled at a network pharmacy with standard cost sharing:</p> <p>Tier 1 - Preferred Generic: You pay \$0 per prescription.</p> <p>Tier 2 - Generic: You pay \$0 per prescription.</p> <p>Tier 3 - Preferred Brand: You pay \$47 per prescription.</p> <p>Tier 4 - Non-Preferred Drug: You pay \$100 per prescription.</p> <p>Tier 5 - Specialty Drug: You pay 33% of the total cost.</p> <p>Tier 6 - Select Care Drugs: You pay \$0 per prescription.</p> <hr/> <p>Once your total drug costs have reached \$4,660, you will move to the next stage (the Coverage Gap Stage).</p>

Stage	2022 (this year)	2023 (next year)
the next stage (the Coverage Gap Stage).		

Important Message About What You Pay for Vaccines

Our plan covers most Part D vaccines at no cost to you. Call Member Services for more information.

Important Message About What You Pay for Insulin

You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-share tier it's on.

SECTION 2 Administrative Changes

Description	2022 (this year)	2023 (next year)
Pharmacy Benefits Manager	Your pharmacy benefits were managed by MedImpact.	Your pharmacy benefits are managed by Express Scripts.
PERS	Your benefits were provided by LifeLine systems	Your benefits are provided by Aloe Care.
Formulary Exception Tier	The exception tier was tier 4. Drugs with a formulary exception had a tier 4 cost share.	The exception tier will be tier 5. Drugs with a formulary exception will have a tier 5 cost share.
Eyewear	Benefit accessible through any in-network eyewear provider.	Benefit accessible through Eyemed providers.
Diabetic Supplies	You were limited to ordering your diabetic supplies from Mini Pharmacy.	You can order from any retail pharmacy in Express Scripts' network. The preferred diabetic products are Abbott brands (Freestyle and Precision).
Over-the-Counter Items (OTC)	Your benefits include using NationsOTC catalog	Your OTC benefit is administered exclusively through NationsOTC and

Description	2022 (this year)	2023 (next year)
		retail pharmacies through a debit card

SECTION 3 Deciding Which Plan to Choose

Section 3.1 – If you want to stay in Central Health Savings Plan

To stay in our plan, you don't need to do anything. If you do not sign up for a different plan or change to Original Medicare by December 7, you will automatically be enrolled in our Central Health Savings Plan.

Section 3.2 – If you want to change plans

We hope to keep you as a member next year but if you want to change plans for 2023 follow these steps:

Step 1: Learn about and compare your choices

- You can join a different Medicare health plan,
- *OR--* You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan. If you do not enroll in a Medicare drug plan, please see Section 1.1 regarding a potential Part D late enrollment penalty.

To learn more about Original Medicare and the different types of Medicare plans, use the Medicare Plan Finder (www.medicare.gov/plan-compare), read the *Medicare & You 2023* handbook, call your State Health Insurance Assistance Program (see Section 5), or call Medicare (see Section 7.2).

As a reminder, Central Health Medicare Plan offers other Medicare health plans. These other plans may differ in coverage, monthly premiums, and cost-sharing amounts.

Step 2: Change your coverage

- To **change to a different Medicare health plan**, enroll in the new plan. You will automatically be disenrolled from Central Health Savings Plan.
- To **change to Original Medicare with a prescription drug plan**, enroll in the new drug plan. You will automatically be disenrolled from Central Health Savings Plan.
- To **change to Original Medicare without a prescription drug plan**, you must either:

- Send us a written request to disenroll. Contact Member Services if you need more information on how to do so.
- – *or* – Contact **Medicare**, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

SECTION 4 Deadline for Changing Plans

If you want to change to a different plan or to Original Medicare for next year, you can do it from **October 15 until December 7**. The change will take effect on January 1, 2023.

Are there other times of the year to make a change?

In certain situations, changes are also allowed at other times of the year. Examples include people with Medicaid, those who get “Extra Help” paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area.

If you enrolled in a Medicare Advantage plan for January 1, 2023, and don’t like your plan choice, you can switch to another Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without Medicare prescription drug coverage) between January 1 and March 31, 2023.

If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can change your Medicare coverage **at any time**. You can change to any other Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

SECTION 5 Programs That Offer Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is an independent government program with trained counselors in every state. In California, the SHIP is called Health Insurance Counseling & Advocacy Program (HICAP).

It is a state program that gets money from the Federal government to give **free** local health insurance counseling to people with Medicare. Health Insurance Counseling & Advocacy Program (HICAP) counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call Health Insurance Counseling & Advocacy Program (HICAP) at 1-800-434-0222. You can learn more about Health Insurance Counseling & Advocacy Program (HICAP) by visiting their website https://aging.ca.gov/Programs_and_Services/Medicare_Counseling/.

SECTION 6 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs.

- **“Extra Help” from Medicare.** People with limited incomes may qualify for “Extra Help” to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify will not have a coverage gap or late enrollment penalty. To see if you qualify, call:
 - 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day/7 days a week;
 - The Social Security Office at 1-800-772-1213 between 8 am and 7 pm, Monday through Friday for a representative. Automated messages are available 24 hours a day. TTY users should call, 1-800-325-0778; or
 - Your State Medicaid Office (applications).
- **Prescription Cost-sharing Assistance for Persons with HIV/AIDS.** The AIDS Drug Assistance Program (ADAP) helps ensure that ADAP-eligible individuals living with HIV/AIDS have access to life-saving HIV medications. Individuals must meet certain criteria, including proof of State residence and HIV status, low income as defined by the State, and uninsured/under-insured status. Medicare Part D prescription drugs that are also covered by ADAP qualify for prescription cost-sharing assistance through the California Department of Public Health, Center for Infectious Diseases, Office of AIDS. For information on eligibility criteria, covered drugs, or how to enroll in the program, please call 1-844-421-7050. Monday through Friday, 8:00 A.M. to 5:00 P.M. (excluding holidays).

SECTION 7 Questions?

Section 7.1 – Getting Help from Central Health Savings Plan

Questions? We’re here to help. Please call Member Services at 1-866-314-2427. (TTY only, call 711). We are available for phone calls 8:00 A.M. to 8:00 P.M. (PT), 7 days a week. Calls to these numbers are free.

Read your 2023 Evidence of Coverage (it has details about next year's benefits and costs)

This *Annual Notice of Changes* gives you a summary of changes in your benefits and costs for 2023. For details, look in the *2023 Evidence of Coverage* for Central Health Savings Plan. The *Evidence of Coverage* is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. A copy of the *Evidence of Coverage* is located on our website at

www.centralhealthplan.com. You may also call Member Services to ask us to mail you an *Evidence of Coverage*.

Visit our Website

You can also visit our website at www.centralhealthplan.com. As a reminder, our website has the most up-to-date information about our provider network (*Provider Directory*) and our list of covered drugs (Formulary/Drug List).

Section 7.2 – Getting Help from Medicare

To get information directly from Medicare:

Call 1-800-MEDICARE (1-800-633-4227)

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Visit the Medicare Website

Visit the Medicare website (www.medicare.gov). It has information about cost, coverage, and quality Star Ratings to help you compare Medicare health plans in your area. To view the information about plans, go to www.medicare.gov/plan-compare.

Read *Medicare & You 2023*

Read the *Medicare & You 2023* handbook. Every fall, this booklet is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this document, you can get it at the Medicare website (<https://www.medicare.gov/Pubs/pdf/10050-medicare-and-you.pdf>) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.