# Your Quick Start Guide

Welcome to Molina Healthcare of Florida!

Thank you for choosing Molina as your trusted health plan. We're happy to have you as a member of our family.

As a new member, it's time to start getting the most from your Molina Healthcare of Florida coverage! Be sure to take these simple steps right away:

1. **Look for your Member ID Card inside this packet.**
    - Make sure your information on the card is correct.
    - Always keep your ID card with you. Show it every time you get medical care or visit the pharmacy.
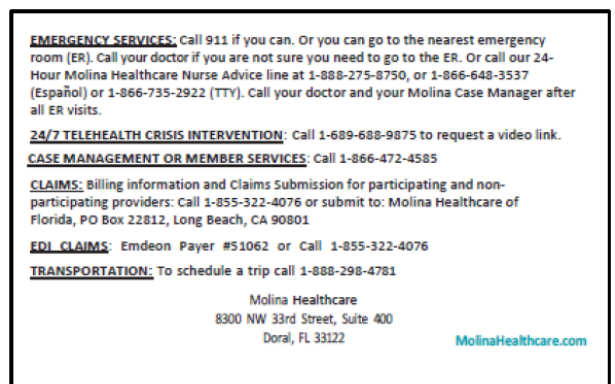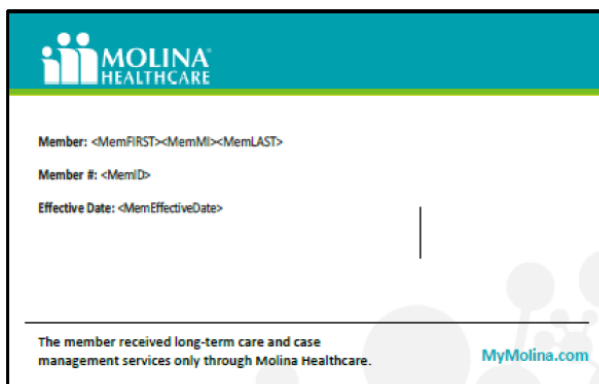
2. **Download the My Molina® mobile app.**
    - Our My Molina mobile app lets you view, print and send your member ID card. You can search for doctors, change your PCP and much more. Anytime, anywhere.
    - Download the My Molina® app today from the Apple App Store or Google Play store.
    - To learn how-to-use the My Molina mobile app and member portal, go to:
        - MyMolina.com/gettingstartedvideos – English
        - MiMolina.com/videosdeayuda – Spanish

Learn more about your health plan.

Want to see a full list of your covered benefits and more details about your plan?
- Go to **MolinaHandbook.com/FL** to read Your Member Handbook.

Information to keep handy:

Member Services	(866) 472-4585 (TTY: 711)
Member Portal	MyMolina.com
My Molina Mobile App	Download on your phone. Go to the Apple Store or Google Play.
24/7 Nurse Advice Line	English: (888) 275-8750 Spanish: (866) 648-3537 TTY: (866) 735-2922
Member Handbook	MolinaHandbook.com/FL
Annual Notice	MolinaAnnualNotice.com/FL
Health & Wellness Information	MolinaHealthManagementPrograms.com/FL
Provider Directory	MolinaProviderDirectory.com/FL
Rides to and from medical visits	Access2Care 1-888-298-4781 We recommend members call Access2Care three days before the trip is needed, but a minimum notice of 24 hours before the trip is needed.

Molina Healthcare of Florida is a Managed Care Plan with a Florida Medicaid Contract. The benefit information provided is a brief summary, not a complete description of benefits. For more information contact the Managed Care Plan. Limitations and/or restrictions may apply. Benefits may change. Molina Healthcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-866-472-4585 (TTY: 711). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-472-4585 (TTY: 711). ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-866-472-4585 (TTY: 711). CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-472-4585 (TTY: 711).