

# Veyo non-emergency medical transportation services

## Summary of transportation benefits

Service	Covered	Excluded	Special Instructions
Abortion	x		
Adult Day Care-medical/behavioral		x	
Alcohol Abuse Evaluation to Enter Treatment	x		
Alcoholics Anonymous Meetings	x		Must be scheduled by member services
Alcohol Rehabilitation	x		
Allergy (doctor visits, testing, and injections)	x		
Alternative Medicine (i.e. Acupuncture)		x	
Behavioral Health	x		
Cardiac Rehab	x		
Chemotherapy	x		
Chiropractor	x		
Cosmetic Surgery		x	
Counselor	x		
Court-ordered Exams or Appointments	x		Must be scheduled by member services
Daily Mental Health	x		
Dental Exams and Services	x		
Diabetic Supplies and Education	x		
Dialysis	x		

Drug Abuse Evaluation to Enter Treatment	x	Must be scheduled by member services
Drug Rehabilitation	x	
Durable Medical Equipment	x	
Experimental Medical Procedures/ Drugs	x	
Emergency Room-TO		x
Emergency Room-FROM	x	
Family Planning Clinic	x	
Federally Qualified Health Centers (FQHC)	x	
Foot Care (Routine)	x	
Group Therapy	x	
Hearing Aids (testing, fitting, and repairs)	x	
Hospital-Inpatient Services/ Admission	x	
Hospital-Discharge	x	
Hospital-Outpatient services	x	
Hospital to Hospital/Hospital to acute care facility	x	
Hospital Visitation	x	
Immunizations	x	
Infertility Services		x
Laboratory Services	x	
Lamaze Classes/Parenting Classes (or similar birthing classes)	x	Must be scheduled by member services
Lead Screening/Testing	x	
Mammogram	x	
Non-Medical Trip	x	Must be scheduled by member services
Nursing Home	x	

Nursing Home to Nursing Home	x	
OB/GYN services	x	
Occupational Therapy	x	
Optical Services (Exams, contact lenses, eyeglasses)	x	
Orthodontics	x	covered for members under 21
Orthotic Services	x	
Pain Management	x	
Pediatric Services	x	
Pharmacy	x	
Physical Therapy	x	
Physician Services	x	
Podiatry	x	
Prescribed Pediatric Extended Care (PPEC)	x	
Primary Care Physician (e.g. Family Practice, Internal Medicine, Pediatrician)	x	
Prosthetic Services	x	
Psychiatric Facility	x	
Psychiatric Services	x	
Psychiatrist	x	
Psychologist	x	
Radiation Treatments	x	
Radiology Services (e.g. X-rays, MRI)	x	
Rehabilitation Services	x	
Rural Health Clinic Services (RHCS)	x	
Self Help Group Meetings	x	Must be scheduled by member services

Shelter Workshop/Supportive Employment	x	Must be scheduled by member services
Smoking Cessation	x	
Social Security Office (SSI) / SSI Determination	x	Must be scheduled by member services
Social Worker	x	Must be scheduled by member services
Specialist	x	
Speech Therapy	x	
Substance Abuse Treatment	x	
Support Groups	x	Must be scheduled by member services
Temporary Detainment Order/ Emergency Custody Order	x	
Transplant Services	x	
Urgent Care Facility-TO	x	
Urgent Care Facility-FROM	x	
Vocational Rehabilitation	x	
Weight Control Programs	x	Must be scheduled by member services
WIC Appointments During and After Pregnancy	x	Must be scheduled by member services