

Quick Reference Guide

Molina Healthcare of Wisconsin

Availity Essentials Provider Portal Claim submission and correction, eligibility & benefits, appeals, remittance advice, prior authorization & more.	Provider.MolinaHealthcare.com Availity Customer Service: (800) 282-4548
Claims Payer ID: ABRI1	Provider.MolinaHealthcare.com EDI/EFT Information: molinahealthcare.com/providers/common/medicaid/ediera/era/enrollERAFT
Appeals	Provider.MolinaHealthcare.com Medicaid / Marketplace: MWI.Appeals@MolinaHealthcare.com Fax: (844) 251-1446 Medicare: MCRCONTPROVRECON@MolinaHealthcare.com Fax: (562) 499-0610
Molina Website Frequently used forms, provider manual(s), clinical and code edit policies, provider bulletins & newsletters, training documents and more.	Medicaid molinahealthcare.com/providers/wi/medicaid/home Marketplace molinamarketplace.com/marketplace/wi/en-us/Providers Medicare molinahealthcare.com/providers/common/medicare/medicare
Dental Services Additional information regarding Molina's dental partners can be found in the provider manual.	Medicaid & Medicare Dental Claims: Skygen Dental Molina Healthcare of Wisconsin Claims PO Box 2136 Milwaukee, WI 53201 Marketplace Dental Claims Molina Healthcare of Wisconsin PO Box 242480 Milwaukee, WI 53224
Quality Improvement & Programs	MHWIProviderNetworkManagement@MolinaHealthcare.com
Vision Services Additional information regarding Molina's vision partners can be found in the provider manual.	Medicaid: Herslof Optical Company (414) 760-7400 / (800) 822-7228 Marketplace: Vision Service Plan (VSP) (800) 877-7195 Medicare: March Vision (855) 516-2724
Risk Adjustment	WIRiskAdjustment@MolinaHealthcare.com
Provider Relations & Network Management Provider inquiries regarding contracting, credentialing, demographic information, denied claims, and training.	(855) 326-5059 MHWIProviderNetworkManagement@MolinaHealthcare.com
Health Care Services / Utilization Management Prior Authorization and Inpatient questions	(855) 326-5059 Fax: (877) 708-2117 To Check Auth Status: MHWICRPLOAs@MolinaHealthcare.com