

August 15<sup>th</sup>, 2023



## Provider Memorandum

### 2023 Member Care Gaps & EMR Messaging

Molina is partnering with Centauri Health Solutions to send messages into EMRs to notify providers of member gaps in care. Starting September 15th, if your EMR system is linked to Molina, you may receive alerts for patients assigned to your organization who still need certain services completed this year such as an annual wellness visit, a mammogram, a colorectal cancer screening, or an A1C test. The alerts support streamlined communication of gaps in care information and better patient care coordination.

Thank you for taking the time to review the alerts and schedule appointments for patients who are missing services to ensure the best care possible for your patients and our members. Please submit any documentation regarding status and gap closure updates to Molina's confidential fax line at (833) 892-1133 or send securely to [MEIProviderNotify@MolinaHealthCare.Com](mailto:MEIProviderNotify@MolinaHealthCare.Com).

For more information on HEDIS recommendations, check out the 2023 HEDIS Tip Sheets conveniently located in Availity – Payer Spaces – Resources. Copies of the tip sheets are available via email upon request.

### Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at [MHWIProviderNetworkManagement@MolinaHealthcare.com](mailto:MHWIProviderNetworkManagement@MolinaHealthcare.com) or visit [MolinaHealthcare.com](http://MolinaHealthcare.com).

### Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. [Click here](#) to receive Molina provider updates.

### Register Now for Availity, Molina Healthcare's Inc. (Molina) Provider Portal

Learn how Molina is working with Availity at [availity.com/molinahealthcare](http://availity.com/molinahealthcare).

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