

September 12th, 2023



Provider Memorandum

It Matters to Molina

Molina Healthcare of Wisconsin is excited to launch a new program, It Matters to Molina, that prioritizes connecting directly with you, our network of providers, and supporting your efforts to deliver high-quality and efficient health care.

Through the It Matters to Molina Program, we will solicit input and feedback from you and your staff to be a better payer partner. We hope to hear how we can improve our technology, tools, and processes to minimize administrative hurdles and barriers.

To start, we've created a Feedback Corner to allow for easy submission of any suggestions that you have. We currently have two surveys available, one for generic comments and one focused on specifically on communications. Check out the surveys and submit any suggestions / concerns / feedback that you have. We will then analyze and apply that feedback to design new solutions or enhancements, with the ultimate goal of simplifying the way you can engage with Molina.

All It Matters to Molina information can be found [here](#), on our website.

We hope to continue to build on this program in the near future, including offering training sessions, provider townhalls and anything else you may want to see. In the meantime, the feedback surveys won't be going anywhere; anytime you have something to say, let us know! We want to hear from you—our provider partners.

Your feedback is important, and It Matters to Molina.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHWIProviderNetworkManagement@MolinaHealthcare.com or visit MolinaHealthcare.com.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. [Click here](#) to receive Molina provider updates.

Register Now for Availity, Molina Healthcare's Inc. (Molina) Provider Portal

Learn how Molina is working with Availity at availity.com/molinahealthcare.