



## Payments Made Easy

Molina Wisconsin is happy to share our monthly resource called *Payments Made Easy*, that brings you billing tips, tricks, and trends to help your claims get paid correctly and quickly.

### November 2022

**Mailed Provider Appeals - Unable to Process:** Providers **must** submit their appeal through the Provider Portal, fax, or Email. Molina of WI does not accept appeals submitted through paper mail. Please see visit the [Molina Public Website](#) for the Wisconsin Appeal form and appeal submission guidelines.

Appeals must also include Molina's Explanation of Benefits (EOB), so our team knows what needs to be reviewed. Appeals that are not clear will be sent back to the submitter along with a request for additional information and clarification.

**Provider Data & Roster Information:** Current provider data and roster information helps to ensure proper configuration in our system to allow for quick and clean claims payment. In addition, it is a requirement in the Molina provider manual that updated information is shared quarterly at a minimum.

If you need to report a change, complete the Provider Information Update Form, linked [here](#), and submit directly to our Provider Services data team at [MHWIProvider.Services@molinahealthcare.com](mailto:MHWIProvider.Services@molinahealthcare.com). Facility and/or provider rosters can be sent directly to the team and do not require a completed form.

**Submitting Corrected Claims:** Providers may correct any necessary field of the CMS-1500 and UB-04 forms when they have billed incorrectly or if a claim has been denied.

All Corrected Claims:

- Must be free of handwritten or stamped verbiage (paper claims).
- Must be submitted on a standard red and white UB-04 or CMS-1500 claim form (paper claims).
- Original Claim number must be inserted in field 64 of the UB-04 or field 22 of the CMS-1500 of the paper claim, or the applicable 837 transaction loop for submitting corrected claims electronically.
- The appropriate frequency code/resubmission code must also be billed in field 4 of the UB-04 and field 22 of the CMS-1500.

If there are additional team members that you would like added to this distribution list or if you have any questions, please reach out to your Provider Network Manager at [WIProviderNetworkManagement@MolinaHealthCare.Com](mailto:WIProviderNetworkManagement@MolinaHealthCare.Com).

November 15<sup>th</sup>, 2022

All the Payments Made Easy campaigns can be viewed on the [Molina public website](#).

**Register Now for Availity, Molina Healthcare's Inc. (Molina) New Provider Portal**

Learn how Molina is working with Availity at [availability.com/molinahealthcare](https://availability.com/molinahealthcare)

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