

Medicaid and BadgerCare Plus Members: Keep Your Health Benefits

What you need to know and do.

1. Know your renewal month. Update your contact information.



Log in to **access.wi.gov** or use the MyACCESS smartphone app. This is also the best way to make sure the State has your correct phone number, mailing and email address.



Wisconsin Department of Health Services (DHS) will send you a packet in the mail about a month before your renewal is due. For example, if your renewal is due in October, you will get a notice in September. **Don't take the chance of losing health benefits. Act right away!**



2. Ways to Renew your Benefits

- ▶ The easiest way to renew is online through your ACCESS account. Log in or set up an account at **access.wi.gov**.
- ▶ To renew by mail, complete and return your renewal packet.
- ▶ Renew by phone or in person through your local agency. Find your agency at **dhs.wi.gov/forwardhealth/imagency/index.htm**.
- ▶ Call **Covering Wisconsin** to find out where you can get free help with your paperwork. Call **1 (608) 261-1455** or **1 (414) 400-9489**.
- ▶ Call **211** and find a location near you to get free help completing your paperwork.



If you do not have a smartphone or computer, you can use a computer for **free** at a public library.

Molina Healthcare of Wisconsin (Molina) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. You have the right to get this information in a different format, such as audio, Braille or large font due to special needs or in your language at no additional cost. Interpreter services are provided free of charge to you. For help to translate or understand this, please call (888) 999-2404 (TTY: 711). **Español:** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (888) 999-2404, (TTY: 711). **Hmoob:** LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau (888) 999-2404, (TTY: 711). **繁體中文 注意:** 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 (888) 999-2404, (TTY: 711). **Русский:** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (888)-999-2404, (телетайп: 711). **ພາສາລາວ:** ໂປດຊາບ: ຖ້າວ່າ ທ່ານ ເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານ ພາ ສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີ ພ້ອມໃຫ້ ທ່ານ. ໂທ (888) 999-2404, (TTY: 711). **Soomaali:** FIIRO GAAR AH: Haddii aad ku hadashid af Soomaali, adeegyada caawinta luuqada, oo bilaash ah, ayaa lagu heli karaa. Soo wac (888) 999-2404, TTY: 711. **မြန်မာ:** ကျေးဇူးပြု၍ နား ဆင်ပါ - သင်သည် မြန်မာစကား ပြောသူဖြစ်ပါက ၊ သင့်အတွက် အခမဲ့ဖြင့် ဘာသာစကား ကူညီရေး ဝန်ဆောင်မှုများ ရရှိနိုင်သည်။ (888) 999-2404 (TTY: 711) တွင် ဖုန်းနံပါတ်။

Attention: If you speak English, language assistance services, free of charge, are available to you. Call (888) 999-2404, (TTY: 711).