



Payments Made Easy

Molina Wisconsin is happy to share our monthly resource called *Payments Made Easy*, that brings you billing tips, tricks, and trends to help your claims get paid correctly and quickly.

May 2022

Mailed Provider Appeals - Unable to Process: Providers must submit their appeal through the Provider Portal, fax or Email. Molina of WI does not accept appeals submitted through the mail. Please see visit the [Molina Public Website](#) for the Wisconsin Appeal form and appeal submission guidelines.

COVID-19 Code 0094A: CPT Code 0094A was recently added to the ForwardHealth fee schedule for a second booster shot. Molina is currently configuring our systems appropriately, and then will reprocess any impacted claims. No additional action is needed on the provider's behalf.

Claim Status & Eligibility: Instead of calling to check claim status or to verify a member's eligibility, you can utilize Availity, Molina's provider portal, to get instant answers. For more information, visit [availity.com/molinahealthcare](https://www.availity.com/molinahealthcare) or ask your Provider Network Manager.

Hospice Patient Status Codes Reminder: When a member passes in hospice care, DHS recommends a patient status code of 20, with an occurrence code of 55, and the date that the member passes. This applies not only when SIA codes are billed, but for all hospice claim submissions for when members pass. For additional information, reference [ForwardHealth](#) and topic #1155.

Medicaid Certification: Providers participating in the Molina Medicaid network must hold a current and valid license, certification or registration to practice in their specialty in every State in which they will provide care and/or render services for Molina Members. Telemedicine practitioners are required to be licensed in the state where they are located

and the State the member is located. If a provider does not hold the proper license, certification or registration, they will not be paid for services rendered on behalf of Molina members.

If there are additional team members that you would like added to this distribution list or if you have any questions, please reach out to your Provider Network Manager at WIProviderNetworkManagement@MolinaHealthCare.Com.

All the Payments Made Easy campaigns can be viewed on the [Molina public website](#).

Register Now for Availity, Molina Healthcare's Inc. (Molina) New Provider Portal

Learn how Molina is working with Availity at availability.com/molinahealthcare
