
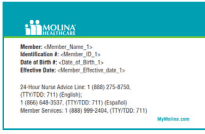



My Choice integration quick reference guide

Program	Molina Medicaid <ul style="list-style-type: none"> BadgerCare Plus (BC+) Supplemental Security Income (SSI) 	Molina Medicare <ul style="list-style-type: none"> Molina Medicare Complete Care (HMO D-SNP) Molina Medicare Choice Care (HMO) 	My Choice Wisconsin <ul style="list-style-type: none"> Medicare Dual Advantage Family Care Family Care Partnership
Coverage and ID cards	<p>All Molina Medicaid members, legacy My Choice BC+ and SSI members, after 7/1/2024 will present with a ForwardHealth or Molina Medicaid ID card.</p> <p>Molina member ID or ForwardHealth card</p> 	<p>Legacy Molina Medicare members will present with a Molina Medicare ID card.</p> <p>Molina member ID card</p> 	<p>Legacy My Choice members enrolled in Medicare Dual Advantage (DSNP), Family Care or Family Care Partnership will present with a My Choice member ID card.</p> <p>My Choice member ID card</p> 
Provider portal	<p>Availity: provider.MolinaHealthcare.com</p>	<p>Availity: provider.MolinaHealthcare.com</p>	<p>MIDAS: mcfc-midas.com</p>
Eligibility verification	<ul style="list-style-type: none"> 270/271 Eligibility and benefit inquiry and response transactions Availity: provider.MolinaHealthcare.com Call the contact center at (855) 326-5059 	<ul style="list-style-type: none"> 270/271 Eligibility and benefit inquiry and response transactions Availity: provider.MolinaHealthcare.com Call the contact center at (855) 326-5059 	<ul style="list-style-type: none"> ForwardHealth: forwardhealth.wi.gov/wiportal/subsystem/kw/print.aspx MIDAS: mcfc-midas.com
Payer ID	<p>ABR11</p>	<p>ABR11</p>	<ul style="list-style-type: none"> For claims processed by TriZetto/Cognizant, the payer ID is 27004 For claims processed by WPS, the payer ID is SX022

Authorization submission	<ul style="list-style-type: none"> • Availability: provider.MolinaHealthcare.com • Medicaid prior authorization guide: MolinaHealthcare.com/WI-Forms 	<ul style="list-style-type: none"> • Availability: provider.MolinaHealthcare.com • Medicare prior authorization guide: MolinaHealthcare.com/WI-Forms 	<ul style="list-style-type: none"> • Fax: (608) 210-0250 • My Choice prior authorization guide: MyChoiceWI.org/auth
Claim submission	<p>Electronic Data Interchange (EDI) or online direct entry on Availability: provider.MolinaHealthcare.com</p> <p>Paper claims: Molina Healthcare of Wisconsin, Inc. PO Box 22815 Long Beach, CA 90801</p>	<p>Electronic Data Interchange (EDI) or online direct entry on Availability: provider.MolinaHealthcare.com</p> <p>Paper claims: Molina Healthcare of Wisconsin, Inc. PO Box 22815 Long Beach, CA 90801</p>	<p>Electronic Data Interchange (EDI) or online direct entry:</p> <p>Medicare: Cognizant web portal: MyChoiceWI.org/Provider-Portal</p> <p>Paper claims: Cognizant My Choice Wisconsin PO Box 226897 Dallas, TX 75222-6897</p> <p>Family care: MIDAS portal: mcfc-midas.com/default.asp</p> <p>Fax: (608) 327-6332</p> <p>Paper claims: WPS My Choice Wisconsin C/O WPS Health PO Box 211595 Eagan, MN 55121</p> <p>*Partnership uses both addresses above — you can find the TPA by logging into MIDAS</p>
Claim status	provider.MolinaHealthcare.com	provider.MolinaHealthcare.com	MIDAS portal mcfc-midas.com/default.asp
Member Services	(888) 999-2404	(855) 315-5663	(800) 963-0035
Provider Services	<ul style="list-style-type: none"> • (855) 326-5059 • MHWIProviderNetworkManagement@MolinaHealthcare.com 	<ul style="list-style-type: none"> • (855) 326-5059 • MHWIProviderNetworkManagement@MolinaHealthcare.com 	<ul style="list-style-type: none"> • (800) 963-0035 • shfamcontracts@MyChoiceWI.org
Website	MolinaHealthcare.com/WI-MedicaidProviders	MolinaHealthcare.com/MedicaidProviders	MyChoiceWI.org/
Provider Manual	Molina- Medicaid Provider Manual: MolinaHealthcare.com/WI-ProviderManual	Molina- Medicare Provider Manual: MolinaHealthcare.com/WI-ProviderManual	My Choice- Provider Handbook: MyChoiceWI.org/ProviderHandbook