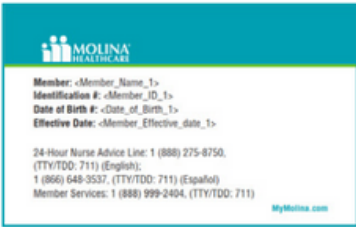



| Program | Molina Medicaid BadgerCare Plus (BC+) and SSI (Supplemental Security Income) | My Choice Wisconsin Medicare Dual Advantage, Family Care, Family Care Partnership |
|---|--|---|
| Provider portal | Availity: provider.MolinaHealthcare.com | MIDAS: mcfc-midas.com Including Residential Provider Vacancies |
| ID cards |  <p>Member: <Member_Name_1> Identification #: <Member_ID_1> Date of Birth #: <Date_of_Birth_1> Effective Date: <Member_Effective_date_1></p> <p>24-Hour Nurse Advice Line: 1 (888) 275-8750, (TTY/TDD: 711) (English); 1 (866) 648-3537, (TTY/TDD: 711) (Español) Member Services: 1 (888) 999-2404, (TTY/TDD: 711)</p> |  <p>my choice Enrollment Date: 10/01/2020 WISCONSIN BY MOLINA HEALTHCARE</p> <p>Member Name: John Q. Public Member Number: 1234567</p> <p>Toll Free: 1-800-963-0035 TTY: 711 www.mychoicewi.org</p> |
| Provider contracting | MHWIProviderNetworkManagement@MolinaHealthcare.com | |
| New Provider Contract Requests for Health Plan and LTSS | Currently, Molina Healthcare of Wisconsin and My Choice are not accepting new provider contract requests for either Health Plan or Long Term Support Service (LTSS) services. This pause is due to ongoing integration and restructuring efforts. We will reassess the network status after January 1, 2024. For the latest information, go to molinahealthcare.com (HP) and mychoicewi.org (LTSS). | |
| Provider Servicing (general questions, portal support, resources, etc.) | MHWIProviderNetworkManagement@MolinaHealthcare.com | |
| Credentialing | MHWIProviderNetworkManagement@MolinaHealthcare.com | |
| Provider data & demographics (including change of ownerships) | MHWIProviderNetworkManagement@MolinaHealthcare.com | |
| Eligibility verification | <ul style="list-style-type: none"> • 270/271 Eligibility and benefit inquiry and response transactions • Availity • Call the contact center at (855) 326-5059 | <ul style="list-style-type: none"> • ForwardHealth • MIDAS |
| Payer ID | ABRI1 | <p>Medicare & Family Care Partnership Claims:</p> <ul style="list-style-type: none"> • For claims processed by TriZetto/Cognizant, the payer ID is 27004 <p>Family Care Claims:</p> <ul style="list-style-type: none"> • For claims processed by WPS, the payer ID is SX022 |

| Program | Molina Medicaid | My Choice Wisconsin |
|---|--|---|
| Minimum Fee Schedule for Home and Community-Based Services (HCBS) | N/A | mychoicewi.org/providers/hcbs hcbsminimumfeeschedule@molinahealthcare.com |
| Claims submission | Electronic Data Interchange (EDI) or online direct entry on Availity . Paper claims: Molina Healthcare of Wisconsin, Inc. PO Box 22815 Long Beach, CA 90801 | Medicare & Family Care Partnership: Cognizant web portal Paper claims: Cognizant My Choice Wisconsin PO Box 226897 Dallas, TX 75222-6897 Family Care: MIDAS Portal Fax: (608) 327-6332 Paper claims: WPS My Choice Wisconsin C/O WPS Health PO Box 211595 Eagan, MN 55121 |
| Claim status | Availity EDI 276/277 transactions | MIDAS |
| Member services | (888) 999-2404 | (800) 963-0035 |
| Provider services | (855) 326-5059 | (800) 963-0035 |
| Provider manual | Molina Medicaid Provider Manual | My Choice Provider Handbook |
| Website | molinahealthcare.com/wi | mychoicewi.org |