



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Rural Health Clinic (RHC) Encounter Payment Rate Process Change Effective January 1, 2018

RHC's were given the option effective 01/01/2018 to be paid encounter rates by the Managed Care Organizations (MCO's) or continue to receive encounter payments by HCA. Most RHC's have elected to receive the encounter payment directly from the MCO at the time their claim is submitted for processing. Some RHC's will continue to receive payment directly from HCA.

For RHC's who will be billing Molina directly for their encounter rate, please follow the below guidelines for timely and accurate payment:

- Encounters are limited to one type of encounter per day for each client except in either one of the following circumstances:
 - It is necessary for the client to be seen by different practitioners with different specialties.
 - It is necessary for the client to be seen multiple times due to unrelated diagnoses.
- If you are billing more than one encounter per day, they must be billed on separate claims. Due to our system requirements only one encounter rate can be paid per claim. This would also include Maternity care. On each claim, indicate it is a separate encounter, enter "unrelated diagnosis" and the time of both visits in the Claim Note section of the electronic claim (modifiers 25, 59, XE, XP signify two billable visits).
- Submit professional claims with T1015 for visits that qualify as an encounter for place of service 11 or 72. **T1015 must be the last code listed on the claim** and billed as one unit in order for our system to pay your encounter claim correctly.
- Claims must be submitted using the National Provider Identifier (NPI) posted on the HCA's website as the billing NPI.

For services eligible for encounter payments, our system will automatically pay the difference between your RHC encounter rate and your Molina contracted fee for service amount paid on the T1015 line when the Molina contracted fee for service amount paid is less than the encounter rate. At this time we are not able to process claims with a negative amount on the claim line with T1015. If the Molina contracted fee for service amounts add up to more than the encounter rate, the system will cap payment at the encounter rate and there will be zero payment on the claim line with T1015.

Molina will follow the same guidelines regarding what services provided by an RHC are considered an encounter. For additional information please reference the HCA, RHC provider guide and encounter rates at <https://www.hca.wa.gov/billers-providers/claims-and-billing/professional-rates-and-billing-guides#r>

As always, our goal is to provide you with excellent customer service and support. If you have any questions, please call Provider Services at (800) 869-7175, Monday through Friday from 8:00 a.m. to 5:00 p.m.

Thank you for your continued service to Molina Healthcare members.