



Just the Fax

A fax bulletin from Molina Healthcare of Washington – July 10, 2024

2024 Molina Member Rewards Program (Medicaid)

The Molina Member Rewards Program is now live!

The Molina Healthcare of Washington Quality Team is excited to share updates that have been made to the Medicaid Member Rewards Program for 2024! At Molina, we believe it is important that our members receive the care they need to live a healthy life. One way that we do this is by offering rewards to our Molina Apple Health (Medicaid) members who complete important healthy activities, whether that means having an annual wellness visit with their doctor, keeping themselves and those around them safe by getting needed vaccinations, or by staying up to date on tests and screenings.

We are excited to share that, based on feedback from our members, we have made improvements to how we provide them with these rewards. We want to make it easier and quicker for members to receive rewards because we know that their time is just as important as their health. Starting in 2024, Molina will offer members a reloadable Molina Healthy Rewards debit card, which can be used at many of their favorite retail stores. This debit card can be used to purchase products including groceries, home & personal supplies, pet care supplies, baby products and more.

Program Overview

1. Members complete an eligible visit noted in the table below.
2. From June 10, 2024, onward, members will be able to complete an attestation form online through their My Molina® member portal or call Molina Member Services to claim their reward.
3. Members will receive a reloadable debit card with their reward value loaded on it. The debit card can be used across a network of stores on thousands of pre-approved items.

Eligible Screenings and Reward Amounts

Child	Preteen/Young Adult	Maternity	Cancer Screening	Diabetes Screenings
\$50: 30-month Well-Child Visits	\$25: Immunizations for Adolescents	\$100: Prenatal Visit	\$100: Breast Cancer Screening	\$35: A1c Test <i>Increased by \$10!</i>
\$50: 2-Year-Old Immunizations	\$25: 12-21 Year Well-Care Visits	\$50: Postpartum Visit	\$50: Cervical Cancer Screening <i>Increased by \$25!</i>	\$35: Diabetic Eye Exam <i>Increased by \$10!</i>
\$50: 3-11 Year Well-Care Visits <i>Increased by \$25!</i>	\$25: Chlamydia Screening			
\$75: ADHD Medication F/U Visit <i>Increased by \$50!</i>				

FAQ

Question: Where can I find more information about the Medicaid Healthy Rewards Program?

Answer: Information/updates on the program will be posted to the Molina Member Rewards web page. Please visit: MolinaHealthcare.com/WA-Medicaid-Wellness and click on 'Member Rewards'.

Question: What stores can members shop at, and how can members check what items can be purchased?

Answer: Currently ~800 stores are available (including Rite Aid, Safeway, Walgreens Walmart, Fred Meyer, Quality Food Center, Albertsons, CVS, Haggen, Dollar General and more!) A list of stores and approved items is available on the Molina Member Rewards web page.

Question: How can members request a replacement card if lost or damaged?

Answer: Members can contact the card vendor, Healthy Benefits Plus, Help Desk for any card issues at (833) 818-8147 (TTY: 711).

Question: Will a debit card be administered per member or per household?

Answer: One reloadable debit card will be administered per member after completing their initial eligible healthy activity.

If you have additional questions, please call our Member Services at (800) 869-7165, (TTY: 711).

Thank you,

Quality Department
Molina Healthcare of Washington