



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Molina Healthcare has Engaged Cotiviti to Conduct Post-Payment Reviews of Inpatient Claims (Medicaid)

Molina Payment Integrity (PI) department has engaged the services of Cotiviti to conduct post-payment reviews of inpatient claims to verify payment accuracy. Cotiviti will begin services on July 1, 2021.

Cotiviti is a Business Associate of Molina PI department as defined in 45 CFR, Section 160.103 of the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and will perform its responsibilities on behalf of Molina PI in full compliance with HIPAA requirements.

Consistent with this business relationship, we request your assistance in providing Cotiviti with the information necessary to complete these reviews to the same extent Molina staff would be allowed.

What you should expect:

- Claims will be identified for post-payment audit based on standard clinical or correct coding criteria.
- These audits will not conduct medical necessity reviews and will not result in denial of services for medical necessity.
- If a claim is identified for audit, your Medical Records department will receive a letter requesting medical records for specific paid claims. You will have 30 days to provide the requested medical records to Cotiviti.
- If records are not received within the required timeframe, you will receive a second notice. Failure to submit the requested records may result in an administrative denial and recovery of the original payment by Molina PI department.
- Should the review of the medical record result in an overpayment finding, you will receive an Audit Determination letter from Cotiviti explaining the results of the audit.
- If you disagree with the Audit Determination, you will have 30 days or as required by contractual guidelines, to submit a request for reconsideration with supporting information to Cotiviti.
- If you do not respond to these notifications, we assume you agree, and Molina PI department will proceed with a payment adjustment in accordance with your contract.

If you have any questions, please contact your provider network representative. We appreciate your participation in our network and your dedication to the health and welfare of our members and your patients.