



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Pharmacy Benefit Change Effective: July 1, 2021 (Medicaid)

As of July 1, 2021, Molina Healthcare will only cover medications when dispensed at a pharmacy that is registered with the Washington State Health Care Authority (HCA) and contracted with CVS except in emergency situations.

Molina will make changes to the benefit to allow pharmacies who are not HCA registered to adjudicate emergency fill claims when submitting with Submission Clarification Code (SCC) 56.

Given that many pharmacies currently use SCC56 to override non-emergency claims, it's important to note that starting July 1, 2021 dispensing network pharmacies that are not registered with HCA and contracted with CVS will no longer receive a paid claim when using SCC56.

Molina will make exceptions for emergency fills and pay for pharmacies who are not registered with the HCA or contracted with CVS as outlined below.

- “Emergency Fill” means that the dispensing pharmacist used their professional judgment to meet a member’s urgent medical needs
- If the dispensing pharmacist decides the client has an urgent medical need, the pharmacy can contact the CVS help desk at 800-364-6331 to obtain an emergency fill override

To register with the HCA, please call the HCA Provider Enrollment at 1-800-562-3022 Ext. 16137. Phones are open only on Tuesdays and Thursdays from 7:30 a.m. to 4:30 p.m. (closed from 12:00 pm to 1:00 pm). Phones are closed on Mondays, Wednesdays, and Fridays.

Thank you for your continued service to Molina members.