



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Preferred Incontinence Provider List for Molina Apple Health (Medicaid) Members Effective November 1, 2019

Dear Service Provider:

This notice is to inform you that effective November 1, 2019, Molina Healthcare will no longer cover incontinence supplies* for our Medicaid members outside of our updated preferred incontinence provider network.

If you receive orders from Molina Medicaid members, please advise them of this change and refer them to our list of preferred incontinence providers below. No prior authorization is required for these providers.

Preferred Incontinence Providers	Contact Information
Byram Healthcare	Phone: (877) 902-9726 Ext. 33621#, Bothell Ext. 35499#, Portland Ext. 35999#, Spokane
Edgepark Medical Supplies	Phone: (866) 528-0349 Transition Team
Peaks & Plains Medical	Phone: (800) 585-4201, Ext.110 Address: 6326 E. Trent Avenue, Suite A Spokane Valley, WA 99212-1220 Email: CSR@peaks-plains.com
Shield Healthcare	Phone: (800) 720-7440, (206) 575-7837 Fax: (206) 575-6765 Address: 615 Strander Blvd. Tukwila, WA 98188 Email: MolinaWA@ShieldHealthcare.com Website: ShieldHealthcare.com

To preserve continuity of care, we have auto-assigned members to one of our preferred incontinence providers. However, members can select an incontinence provider of their choice from our preferred provider list at any time. We have notified affected members.

Please note this change is only for incontinence supplies and does not affect any other durable medical equipment products offered by providers not on this list.

Thank you for your cooperation as we streamline our network to a limited number of provider solutions, in order to provide high-quality and cost-effective services to our members.

If you need further information, please contact your Provider Service Representative directly or call (855) 322-4082.

Sincerely,

Molina Healthcare