



February 4, 2024

Dear Provider:

Molina Healthcare is happy to announce a partnership with ProgenyHealth for our Medicaid lines of business. ProgenyHealth specializes in Neonatal Care Management Services. This is an exciting opportunity. ProgenyHealth's care management program will enhance services to your patients and support Molina's mission to make a lasting difference in our members' lives by improving their health and well-being.

Under the agreement that begins March 4, 2024, ProgenyHealth's Neonatologists, Pediatricians and Neonatal Nurse Care Managers will work closely with Molina Healthcare's Medicaid members, as well as attending physicians and nurses, to promote healthy outcomes for premature and medically complex newborns.

The benefits of this partnership to you include:

- The support of a team that specializes in navigating the complexity and stress of managing infants in the NICU and who will work with you to achieve the best possible outcomes.
- A collaborative and proactive approach to care management that supports timely and safe discharge to home.
- A company that believes in sharing best practices and works with NICUs nationwide to improve the health outcomes of our next generation.

Families will have a dedicated case manager who will provide support and education to members in the program. Families will also have access to an "on-call" staff member who will be available 24/7. For our hospitals, ProgenyHealth will serve as a liaison for Molina providing inpatient review services and assisting with the discharge planning process to ensure a smooth transition to the home setting.

Your process for notifying Molina of infants admitted to a NICU or special care nursery (SCN) will change on March 4, 2024. Please notify ProgenyHealth directly of admissions during their birth day, and/or members readmitted and requesting NICU/SCN level of care within 30 days from an initial well baby hospital discharge or, within 60 days from a previous NICU/SCN discharge via Sfax at 1-888-358-4011 and their clinical staff will contact your designated staff to perform utilization management and discharge planning throughout the inpatient stay.

If you wish to learn more about ProgenyHealth's programs and services, call 1-888-832-2006 or visit progenyhealth.com. Thank you for your partnership in caring for Molina members.

Sincerely,

Molina Healthcare

