

Molina Electronic Visit Verification Compliance Reviews for state fiscal year 2024

Molina conducts EVV compliance reviews for program providers and Financial Management Services Agencies (FMSAs) for EVV required services. Molina follows all requirements for EVV compliance reviews as outlined in the HHSC EVV Policy Handbook.

EVV compliance reviews are conducted according to the quarters to ensure program providers and Financial Management Services Agencies (FMSAs) are following EVV policies in these areas:

- EVV Usage: Meet the minimum EVV usage score.
- EVV Required Free Text: Document required free text.
- EVV Landline Phone Verification: Ensure valid phone type is used.

EVV usage review schedule for SFY 2024 for:

1st quarter: September 2023, October 2023, and November 2023

- Review start date: March 15, 2024

2nd quarter: December 2022, January 2024, and February 2024

- Review start date: June 15, 2024

3rd quarter: March 2024, April 2024, and May 2024

- Review start date: September 15, 2024

4th quarter: June 2024, July 2024, and August 2024

- Review start date: December 15, 2024

EVV compliance review schedule calendar year 2024 for EVV landline phone verification reviews ensure valid phone type is used each month during the state fiscal year.

The HHSC EVV Policy Handbook, section 10000 EVV Compliance Reviews can be reviewed [here](#). Please note, HHSC may change compliance requirements due to a natural disaster and/or at their discretion.

If you have questions regarding this provider notice, please send an email to mhtxevv@molinahealthcare.com.