



**Molina Healthcare of Ohio
Claims Payment Systemic Errors**

August 2024

The current Claims Payment Systemic Errors (CPSEs) are listed below. Resolved issues previously reported will be removed from this log, and may be found in archived reports. Please review the log for updates prior to contacting Provider Services at (855) 322-4079.

August 2024 Update: Based on ODM guidance, Molina has modified the CPSE report to no longer include potential CPSEs.

Unique ID and Description of CPSE	Line of Business	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
Unique ID: 299 Confirmed CPSE Molina is incorrectly applying Patient Liability to claims when the member has a patient liability type is waiver or pro-rated waiver.	Medicaid & MyCare	10/4/2023	44-Hospice, 86-Nursing Facility	ETA 8/26/2024	ETA 11/19/2024	Ongoing remediation
Unique ID: 332 Confirmed CPSE Edit denying Behavioral Health Services when billed with modifier GT in error.	Medicaid	4/4/2024	12-Federally Qualified Health Center, 54-Licensed Independent Chemical Dependency Counselor, 95-ODADAS Certified/Licensed (SUD) Treatment Program, 84-Ohio	5/20/2024	Adjustment complete - 7/22/2024	Complete
Unique ID: 337 Confirmed CPSE LTAC rate sheets are set to price on discharge and not admit date.	Medicaid	4/26/2024	86-Nursing Facility	5/30/2024	Adjustment complete - 7/26/2024 Recovery complete - 8/2/2024	Complete
Unique ID: 339 Confirmed CPSE H0040 is being denied against non BH providers, causing invalid denials.	Medicaid	5/15/2024	95-ODADAS Certified/Licensed (SUD) Treatment Program, 84-Ohio Department of Mental Health (Community Mental Health) Provider	6/3/2024	Adjustment Completed - 7/15/2024	Complete
Unique ID: 343 Confirmed CPSE Custom edit for incontinence supplies (T4521-T4538) did not get updated with 2024 allowances.	Medicaid	8/13/2024	76-Durable Medical Equipment Supplier	7/29/2024	ETA 3/12/2025	Fix is complete
Unique ID: 344 Confirmed CPSE CPT 99241-99243 have been denying incorrectly when GT Modifier is used.	Medicaid	8/13/2024	12-Federally Qualified Health Center, 21-Professional Medical Group	7/29/2024	ETA 3/13/2025	Fix is complete
Unique ID: 345 Confirmed CPSE Presumptive and Definitive testing billing guidelines were updated for CPT 80305, 80306, 80307, G0481 and G0482 but Payment Integrity's review concept information was outdated, causing claims to be recovered in error.	Medicaid & MyCare	7/8/2024	01-Hospital (Outpatient), 80-Independent Laboratory, 21-Professional Medical Group	7/8/2024	Adjustment ETA 7/15/2024 - 8/26/2024	Fix is complete
Unique ID: 351 Confirmed CPSE Claims billing G0378 on multiple lines for observation services were being recovered in error.	Medicaid & MyCare	8/12/2024	01-Hospital (Outpatient)	8/12/2024	ETA 4/25/2025	Fix is complete