

## Updated Launch Date: Expanded Partnership with Evolent Health

### *Info for Medicaid and Marketplace providers*

On July 1, 2024, Molina Healthcare of Ohio, Inc. announced we were expanding our collaboration with **Evolent**, formerly New Century Health, as the administrator of the Molina Oncology Quality Management program.

**Effective Sept. 1, 2024, Evolent will review oncology-related infused and injectable chemotherapeutic agents, supportive/symptom management medications and radiation treatment Prior Authorization (PA) requests** for services that will be administered in a physician's office, outpatient hospital or ambulatory setting. This effective date is a postponement from the original July communication noting an effective date of Aug. 1, 2024.

Note: The updated Medicaid Q3 2024 PA Code Change document and the Marketplace Q3 2024 PA Code Change document with the Evolent CPT codes will be reposted to the Molina Provider Website by Aug. 1 for the Sept. 1, 2024, effective date.

Treatment plans will be reviewed as a whole using nationally recognized evidence-based guidelines. The clinical policies applicable to Evolent reviews are available on the Molina Provider Website by selecting Health Care Professional, then the appropriate line of business. Next, navigate to the Molina Clinical Policy page, under the Policies tab.

**Scope:** Oncology-related professional services will now require a PA from Evolent if performed in a provider's office, outpatient hospital or ambulatory setting. This PA requirement applies to Medicaid and Marketplace members ages 18 and older for the following professional services:

- Oncology-related infused and injectable chemotherapeutic agents
- Supportive/symptom management medications
- Radiation treatment

Evolent will process in-scope oncology PA requests for:

- **Providers who are in-network\*** with Molina for the Medicaid or Marketplace lines of business for members 18 years of age and older. PA requests for members under 18 years of age should be submitted directly to Molina as you do today.
- **Out-of-network providers\*** should continue to send all oncology PA requests directly to Molina. Providers should continue to send any Medicare/MyCare Ohio Medicare PA requests for the above-referenced services directly to Molina, regardless of the age of the member.

\*Non-participating providers may submit authorization requests as a requesting provider if the servicing provider is participating with Molina.

All PA requirements and codes are posted on Molina's Provider Website:

- Medicaid: On the Provider Forms page, under the Forms tab.
- Marketplace: On the Forms and Documents page, under the Provider tab.

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#### Questions?

Provider Services: (855) 322-4079  
Mon-Fri: For Medicaid: 7 a.m. to 8 p.m., MyCare Ohio: 8 a.m. to 6 p.m. and 8 a.m. to 5 p.m. for other LOBs

Email us at [OHProviderRelations@MolinaHealthcare.com](mailto:OHProviderRelations@MolinaHealthcare.com)

Visit our website at [MolinaHealthcare.com/OhioProviders](https://MolinaHealthcare.com/OhioProviders)

**Prior Authorization Submission Process:** The requesting provider must complete a PA request using one of the following methods:

- For providers' convenience, logging into the Evolent provider web portal is the preferred submission method: [my.newcenturyhealth.com](https://my.newcenturyhealth.com)
- Calling (888) 999-7713
  - Medical Oncology – Option 2
  - Radiation Oncology – Option 3
  - Available Monday through Friday 8 a.m. – 8 p.m. EST
- Fax: Medical Oncology: (877) 230-4493
- Fax: Radiation Oncology: (877) 380-7848

**Peer-to-Peer (P2P):** P2P will be conducted by Evolent via physician discussions with expanded collaboration to better discuss treatment plans.

**Retro-Authorization Requests:** All retro-authorization and Extenuating Circumstances reviews should be sent to Molina following the process you use today.

**Authorization Denial Disputes/Reconsiderations:**

- Upon Evolent implementation, Medicaid authorization appeals for authorization reviews conducted by Evolent should be submitted to Molina following the standard submission process in place today.
- Upon Evolent implementation, the Marketplace 30-day authorization reconsideration process has been modified to exclude all in-scope oncology services based on our partnership with Evolent.

Providers are strongly encouraged to take advantage of Evolent's streamlined P2P process to hold timely conversations related to requested services.

**The benefits of Molina partnering with Evolent for oncology services include:**

- Real-time authorizations issued for approvable treatment plans submitted to Evolent's online portal [my.newcenturyhealth.com](https://my.newcenturyhealth.com)
  - Determine which clinical documentation is necessary for medical review
  - View real-time status of all submitted requests
  - Check member eligibility prior to entering a treatment plan
- Reduced documentation requirements
- Evolent has oncology and radiation oncology physicians on staff to answer your questions and conduct P2P discussions
- Fax and telephonic intake available for submitting treatment plans, if needed
- Dedicated Evolent Provider Network Manager to use as a direct point of contact for any issues or questions

An Evolent Provider Network Manager will contact providers in scope for this program to schedule an introductory meeting and training. Should you have any questions prior to the introductory meeting, you may contact Evolent at (888) 999-7713, Option 6 or self-register online at [my.newcenturyhealth.com](https://my.newcenturyhealth.com).

We look forward to offering you this program and hope it will enhance your experience with oncology service authorizations.