

April 15, 2021

Important notice for Senior Whole Health of New York providers

Dear Provider,

NEW FOR 2021 – Starting **April 15, 2021** benefits for certain codes will change for Senior Whole Health of New York NHC and Senior Whole Health of New York MLTC plans.

Non-covered indications:

- Non-primary diagnosis (NPD) – Diagnosis codes that are deemed NPD should never be listed as the primary diagnosis for a procedure.
- No Physician Order or Prescription - Per Medicaid guidelines, payment is not allowed for services or items that do not have a physician order or prescription.

If you have any questions call our Provider Relations representatives at 1-877-353-9819 or email SWHProviderRelationsNY@magellanhealth.com.

Sincerely,
Senior Director of New York