

Provider Bulletin

Molina Healthcare of California

<https://www.molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx>

December 6, 2023

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

Availity Essentials Is Now Molina Healthcare's Exclusive Provider Portal

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

The countdown is on!

3 weeks are left until the Molina Legacy provider portal sunsets!

What you need to know:

Availity Essentials is now the official, secure provider portal for MHC. The following tools will be accessible only via Availity Essentials:

- Eligibility and Benefits
- Claims inquiry
- Claims submission
- Saved claims
- Claims template portal
- Member search

When this is happening:

The Molina Legacy provider portal will be sunset on **December 25, 2023**, and all access will be blocked.

Provider Action

What you need to do:

If your organization is not yet registered for Availity Essentials, please register now at: <https://availity.com/MolinaHealthcare> and click the **Register** button.

For registration issues, call Availity Client Services at (800) AVAILITY (282-4548).

Assistance is available Monday-Friday, 8 a.m. to 8 p.m. ET.

Once you have your Availity Essentials account, you can learn more about the features and functionality offered for Molina providers. Simply log in > go to Help & Training > Get Trained to register for a webinar.

- **Tuesday, January 2 @ 3:00 p.m.**
ET, 12:00 p.m. PT
- **Friday, January 19 @ 12:00 p.m.**
ET, 8:00 a.m. PT
- **Tuesday, February 13 @ 2:00 p.m.**
ET, 11:00 a.m. PT

PLEASE SEE THE ATTACHED FLYER FOR MORE INFORMATION.



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster Teresa Suarez Laura Gonzalez	909-577-4351 562-549-3782 562-549-4887	Deletha.Foster@molinahealthcare.com Teresa.Suarez2@molinahealthcare.com Laura.Gonzalez3@molinahealthcare.com
Los Angeles	Clemente Arias Christian Diaz Daniel Amirian LaToya Watts	562-517-1014 562-549-3550 562-549-4809 562-549-4069	Clemente.Arias@molinahealthcare.com Christian.Diaz@molinahealthcare.com Daniel.Amirian@molinahealthcare.com Latoya.Watts@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Johonna Eshalomi Marina Higby	562-549-3708 916-561-8550	Johonna.Eshalomi@molinahealthcare.com Marina.Higby@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com
San Diego / Imperial County	Briana Givens Salvador Perez Dolores Ramos Lincoln Watkins	562-549-4403 562-549-3825 562-549-4900 858-300-7722	Briana.Givens@molinahealthcare.com Salvador.Perez@molinahealthcare.com Dolores.Ramos@molinahealthcare.com Lincoln.Watkins@molinahealthcare.com

Learn the end-to-end, ins and outs in a Live Webinar

Did you know you could be submitting and managing your transactions for Molina Healthcare on Availity?

Knowing the ins and outs of working with Molina can be invaluable in streamlining your workflow. That's why Availity and Molina are teaming up to offer a live webinar, "Availity Essentials Provider Portal Overview for Molina Providers."

We'll show you how to work with Molina on Availity and access popular Single Sign On (SSO) capabilities. Here's a preview of what you'll learn:

- View and submit claims
- Upload supporting documentation using the Send Attachments feature
- Directly message Molina Healthcare from within the Claim Status and E&B transactions
- Access these SSO capabilities through Molina's Payer Space: Appeals/Correct Claims, Authorizations, Member Roster, and Reports

We know you've been busy so we're offering a few more training opportunities to fit with your schedule. Join Availity and Molina for [Availity Essentials Provider Portal Overview for Molina Healthcare Providers](#) on these dates:

- **Tuesday, December 5** @ 1:00 p.m. ET, 10:00 a.m. PT
- **Tuesday, January 2** @ 3:00 p.m. ET, 12:00 p.m. PT
- **Friday, January 19** @ 12:00 p.m. ET, 8:00 a.m. PT
- **Tuesday, February 13** 2:00 p.m. ET, 11:00 a.m. PT

Bonus! For your convenience, all attendees will receive a handout with tips on accessing the Availity tools that they can use for Molina.

To register for one of the above training sessions, log into Availity Essentials and proceed to the Help & Training section located at the top right of the screen and select Get Trained. Once in the training catalog, go to the Sessions tab at the top of the page and then you will see the above trainings listed as **Availity Essentials Provider Portal Overview for Molina Providers – Live Webinar**.

Not registered with Availity Essentials? Registering your organization is easy and free. Your organization's administrator should register on availity.com/molinahealthcare.

[Sign up here](#)

