

# Provider Bulletin

Molina Healthcare of California

[molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx](https://molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx)

October 10, 2024

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

## Medi-Cal Automated Eligibility Verification System (AEVS)

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

### **What you need to know:**

As part of our commitment to enhancing service quality, we encourage you to use the Medi-Cal Automated Eligibility Verification System (AEVS) when verifying patient eligibility and benefits along with our provider portal, Availity.

While Availity has been our primary recommendation for verifying eligibility, we recognize there may be occasions when the state system is updated before Molina Healthcare receives the corresponding information. To avoid any potential discrepancies or delays, please incorporate AEVS into your verification process.

Thank you for your attention to this matter and for your continued partnership. If you have any questions, contact our Provider Services team.

## Provider Action

You can access AEVS here:

[provider-portal.apps.prd.cammis.medi-cal.ca.gov/email](https://provider-portal.apps.prd.cammis.medi-cal.ca.gov/email)



## What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
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If you are not contracted with Molina and wish to opt out of the MHC Provider Bulletin, email [mhcproviderbulletin@molinahealthcare.com](mailto:mhcproviderbulletin@molinahealthcare.com). Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.