Provider Bulletin

Molina Healthcare of California

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October 4, 2024

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Provider Incentive: Unengaged Initial Health Appointment (IHA) Program

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to Medi-Cal Independent Physician Associations (IPAs).

What you need to know:

Molina believes that the most effective way to ensure members are engaged with their healthcare is by completing an Initial Health Appointment (IHA) when they are newly enrolled with our Managed Care Plan.

In support of the DHCS Adult Full Scope Medi-Cal Expansion, Molina's Unengaged IHA Program offers providers specific funding to invest in resources needed to outreach, engage, and render services for their newly assigned Molina Medi-Cal members.

Incentive Computation:

- Molina is offering an enhanced payment program per IHA closed on the Unengaged IHA member list. The payment is equal to **250% of TRI ($342) per IHA visit.**
- Eligible providers will receive a kickoff investment to support infrastructure needed to schedule members. Program kickoff payments will be **$30,000** or a **5% advance** of the total eligible funds through this program (whichever is greater).
- Members who meet eligibility criteria and have an IHA completed with appropriate coding during the 2024 measurement year will be included in incentive computation.

Program Activity Requirements:

- Eligible providers must have a minimum of 1,000 Molina members, ages 26-49 and assigned as of 1/1/2024.
- Complete IHA for all Medicaid Members as identified in the target list provided by Molina.
- Catch up past due IHAs with historically unengaged Members as identified in target list provided by Molina.
- Submit encounters with appropriate **CPT codes 99381-99387.**
- Complete past due preventive services for historically unengaged members as identified in the Unengaged IHA member list provided by Molina.

Provider Action

- Determine how Molina's kickoff investment ($30,000 or 5% payment) will be used to support program requirements.
- Use the Unengaged IHA member list for appointment scheduling. Lists will be distributed by your local Practice Transformation Specialist (PTS).
- Ensure new patient codes are used appropriately.
  - CPT: 99381-99387
- Resubmit codes for previously rendered IHA visits that are not captured on the Unengaged IHA member list.
- To confirm program eligibility, please contact your regional Practice Transformation (PTS) Team.

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When this is happening:

4th Quarter Program Implementation: September-December 2024

Historical Initial Health Assessments rendered in 2024, for members who meet program criteria, will also be eligible for payment through this program.

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias Christian Diaz Daniel Amirian Anita White	562-517-1014 562-549-3550 562-549-4809 562-980-3947	Clemente.Arias@molinahealthcare.com Christian.Diaz@molinahealthcare.com Daniel.Amirian@molinahealthcare.com Princess.White@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi Marina Higby	279-895-9354 916-561-8550	Johonna.Eshalomi@molinahealthcare.com Marina.Higby@molinahealthcare.com
San Bernardino County	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	562-549-3957	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Salvador Perez Lincoln Watkins Toree Johnson	562-549-3825 858-300-7722 858-974-1726	Salvador.Perez@molinahealthcare.com Lincoln.Watkins@molinahealthcare.com Toree.Johnson@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
San Diego & Sacramento, California Facilities	Dolores Ramos	562-549-4900	Dolores.Ramos@molinahealthcare.com
Los Angeles, California Facilities	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
Riverside & San Bernardino, California Facilities	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com

Leadership:

Katie McMahon, MCA
AVP, Quality Improvement & Risk Adjustment
(Katie.McMahon@MolinaHealthcare.com)

Noel Lara, MCA
Director, Health Plan Quality Improvement
(Noel.Lara@MolinaHealthcare.com)

County	Contact
All county support and escalations	Megan Kondash, MCA - Manager, Health Plan Quality Interventions **(Megan.Kondash@MolinaHealthcare.com)** Soha Essayli, MCA - Supervisor, Quality Interventions/QI Compliance **(Soha.Essayli@MolinaHealthcare.com)**
Imperial	**Practice Transformation Specialist** Betsy Gonzalez **(Betsy.Gonzalez@MolinaHealthcare.com)**
Los Angeles	**Practice Transformation Specialists** Rocio Chavez **(Rocio.Chavez1@MolinaHealthcare.com)** Lexie Tang **(Lexie.Tang@MolinaHealthcare.com)** **Practice Transformation Senior Specialists** Jennifer Nguyen **(Jennifer.Nguyen4@MolinaHealthcare.com)** Samuel Ramirez **(Samuel.Ramirez@MolinaHealthcare.com)** Josey Rogers **(Josey.Rogers@MolinaHealthcare.com)** Supports all of LA
Riverside	**Practice Transformation Specialist** Avery Slaughter **(Avery.Slaughter@MolinaHealthcare.com)** **Practice Transformation Senior Specialists** Amanda Gonzales **(Amanda.Gonzales2@MolinaHealthcare.com)** Michelle Mora **(Michelle.Mora2@MolinaHealthcare.com)** Darci Hunt **(Darci.Hunt@MolinaHealthcare.com)** Supports all of IE
Sacramento	**Practice Transformation Specialist** Jasmine Wallace **(Jasmine.Wallace@Molinahealthcare.com)** **Practice Transformation Senior Specialist** Elizabeth Martin **(Elizabeth.Martin@MolinaHealthcare.com)**
San Bernardino	**Practice Transformation Specialist** SamWendy Asiamah **(SamWendy.Asiamah@MolinaHealthcare.com)** **Practice Transformation Senior Specialist** Danielle King **(Danielle.King@MolinaHealthcare.com)**
San Diego	**Practice Transformation Specialist** Cindy Cruz **(Cindy.Cruz@MolinaHealthCare.com)** **Practice Transformation Senior Specialist** Stacy Pevney **(Stacy.Pevney@MolinaHealthCare.com)** Edward Robles **(Edward.Robles@MolinaHealthCare.com)**