

Provider Bulletin

Molina Healthcare of California

<https://www.molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx>

February 16, 2024

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

Community Supports Timely Filing Update

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

What you need to know:

Community Supports (CS) providers are required to promptly submit claims to MHC for covered services rendered to members. All claims should be submitted in a form acceptable to and approved by MHC. Please ensure the “Billing Provider Name” in box 33 is your “PAYTO NAME {a space} {a dash} {a space} CS”. All medical records pertaining to the claim should be included in the submission if requested by MHC or required by MHC policies and procedures.

While the MHC Provider Manual currently provides for a 90-day clean claims submission timeline for our participating providers, after dialogue with our providers, MHC will allow a **180-day** clean claims submission timeline for our participating CS providers.

When is this happening:

Effective January 1, 2024.

Provider Action

MHC offers the following electronic claims submission options:

- Submit claims directly to MHC via the Availity provider portal: provider.molinahealthcare.com.
- Submit claims to MHC via EDI clearinghouse.



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
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