

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
 - Primary Care**
 - IPA/MSO
 - Directs
- Specialists**
 - Directs
 - IPA
- Hospitals**
 - Ancillary**
 - CBAS
 - SNF/LTC
 - DME
 - Home Health
 - Other

2024 Imperial County Exit

This is an advisory notification to Molina Healthcare of California (MHC) network providers on MHC's exit from Imperial County in 2024.

WHAT YOU NEED TO KNOW:

California is transforming Medi-Cal to ensure members can access the care they need to live healthier lives. Beginning January 2024, all Medi-Cal health plans will offer the same benefits to meet members' physical health needs statewide, so they have access to the same benefits no matter what county they live in. It is at this time Molina Healthcare will be exiting the Medi-Cal line of business for Imperial County.

The 2024 Medi-Cal health plan transition **does not** affect members' Medi-Cal coverage or benefits. Members' Medi-Cal coverage and benefits will **stay the same** even if their Medi-Cal health plan changes.

WHEN THIS IS HAPPENING:

Beginning **January 1, 2024**, Molina will no longer be available as a Medi-Cal managed care plan in Imperial County. Members may choose another managed care health plan option offered in Imperial County, such as Community Health Plan of Imperial Valley (CHP-IV) or Kaiser (based on eligibility).

This does not change the member's Primary Care Physician (PCP). Plan changes for 2024 can be viewed by county at: <https://www.dhcs.ca.gov/MCP-Transition/Pages/Members.aspx>.

Members will receive a Choice Packet from the State to choose a new Medi-Cal health plan in their county. They must select a new Medi-Cal health plan by **December 22, 2023**. If a plan is not selected, the member will be automatically enrolled in a new Medi-Cal health plan or Medi-Cal Fee-For-Service (i.e., foster care children or youth members). Once members are enrolled in their new Medi-Cal health plan, they will be mailed a letter with information about their new plan.

Members will remain assigned to their PCP and work with the new Medi-Cal managed care plan to transition their care and continue services. Members can reference the DHCS Members FAQ page for more information at: <https://www.dhcs.ca.gov/MCP-Transition/Pages/Member-FAQs.aspx>.

WHAT YOU NEED TO DO:

If you practice within Imperial County, please review the Medi-Cal Managed Care Plan Transition Providers page for more information at: <https://www.dhcs.ca.gov/MCP-Transition/Pages/Providers.aspx>.

If your patient has seen you in the past 12 months and you are not in their new Medi-Cal health plan network, they may be able to keep seeing you if they,

their Authorized Representative or you ask their new Medi-Cal health plan for continuity of care (CoC). Refer to the Providers FAQ to learn more about CoC eligibility requirements: <https://www.dhcs.ca.gov/MCP-Transition/Pages/Provider-FAQs.aspx>.

For more information about transition requirements for Medi-Cal health plans, visit:

- CoC FAQ: <https://www.dhcs.ca.gov/MCP-Transition/Pages/Continuity-of-Care.aspx>
- Medi-Cal Managed Care Plan Transition: <https://www.dhcs.ca.gov/MCP-Transition/Pages/Home.aspx>

WHAT IF YOU NEED ASSISTANCE?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below:

Service County Area	Provider Relations Representative	Contact Number	Email Address
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If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcproviderjustthefax@molinahealthcare.com
Please include provider name, NPI, county, and fax number and you will be removed within 30 days.