

**THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:****COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

**LINES OF BUSINESS:**

- Molina Medi-Cal Managed Care
- Molina Medicare
- Molina Marketplace (Covered CA)

**PROVIDER TYPES:**

- Medical Group/ IPA/MSO**
  - Primary Care**
  - IPA/MSO
  - Directs
- Specialists**
  - Directs
  - IPA
- Hospitals**
  - Ancillary**
  - CBAS
  - SNF/LTC
  - DME
  - Home Health
  - Other

## Medi-Cal Rx October Reminders and Alerts

This is an advisory notification to Molina Healthcare of California (MHC) network providers with educational outreach from the Department of Health Care Services (DHCS) on the Medi-Cal Rx reinstatement plan.

**WHAT YOU NEED TO KNOW:**

For information about reinstatement plans for Phases II, III, and IV, select the "Reinstatement" tab at: <https://medi-calrx.dhcs.ca.gov/home/education/>. Information regarding New Resources for Reinstatement Education and Support can also be found at: [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/New\\_Resources\\_for\\_Reinstatement\\_Education\\_Support.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/New_Resources_for_Reinstatement_Education_Support.pdf).

**WHAT YOU NEED TO DO:**

The website links below are additional resources to support Providers through this transition.

**Medi-Cal Rx Bulletin & News**

- 30-Day Countdown: Phase IV, Lift III: Reinstatement of Reject Code 76: Plan Limitations Exceeded (Released 9/13/2023): [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.09\\_A\\_30-Day\\_Countdown\\_Phase\\_IV\\_Lift\\_3.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.09_A_30-Day_Countdown_Phase_IV_Lift_3.pdf)
- Covid-19 Antigen Over-the-Counter Test Coverage Updates, Effective November 1, 2023 (Released 10/1/2023): [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.10\\_A\\_COVID-19\\_Antigen\\_OTC\\_Test\\_Coverage\\_Updates.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.10_A_COVID-19_Antigen_OTC_Test_Coverage_Updates.pdf)
- Medical Supplies: Future Changes to Continuous Glucose Monitoring Systems Coverage Criteria and Prior Authorization Bundling (Released 10/1/2023): [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.10\\_A\\_Medical\\_Supplies\\_Future\\_Changes\\_CGM\\_Coverage\\_Criteria\\_PA\\_Bundling.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.10_A_Medical_Supplies_Future_Changes_CGM_Coverage_Criteria_PA_Bundling.pdf)
- Diabetic Supplies: Update to the Dexcom G7® Continuous Glucose Monitoring Sensor Package Size Description, Effective October 1, 2023 (Released 10/1/2023): [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.10\\_A\\_Diabetic\\_Supplies\\_Updates\\_DexcomG7.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.10_A_Diabetic_Supplies_Updates_DexcomG7.pdf)
- Update: Reimbursement for New Commercialized COVID-19 Vaccines (Released 9/22/2023): [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.09\\_A\\_Update\\_Reimbursement\\_New\\_Commercial\\_COVID-19\\_Vaccines.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.09_A_Update_Reimbursement_New_Commercial_COVID-19_Vaccines.pdf)
- 90-Day Countdown: Reinstatement of Prior Authorization Requirements for Enteral Nutrition Claims for Members 22 Years of Age and Older (Released 8/9/23): [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.08\\_A\\_90-Day\\_Countdown\\_Reinstatement\\_PA\\_Requirements\\_Enteral\\_Nutrition\\_Claims\\_Members22Years\\_Older.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.08_A_90-Day_Countdown_Reinstatement_PA_Requirements_Enteral_Nutrition_Claims_Members22Years_Older.pdf)
- Reinstatement Spotlight (Released 9/29/2023): [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.09\\_WN\\_Reinstatement\\_Spotlight\\_September\\_29.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.09_WN_Reinstatement_Spotlight_September_29.pdf)

- Changes to the Medi-Cal Rx Pharmacy Reimbursable Physician Administered Drugs (Released 10/1/2023): [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.10\\_A\\_Changes\\_to\\_the\\_Pharmacy\\_Reimbursable\\_PADs.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.10_A_Changes_to_the_Pharmacy_Reimbursable_PADs.pdf)
- Medi-Cal Rx Monthly Bulletin for October: [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.10\\_B\\_Monthly\\_Bulletin.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.10_B_Monthly_Bulletin.pdf)
- Changes to the Medi-Cal Rx Contract Drug List – Authorized Drug Manufacturer Labeler Codes (Released 10/1/2023): [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.10\\_A\\_CD\\_L\\_Authorized\\_Drug\\_Manufacturer\\_Labeler\\_Codes.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.10_A_CD_L_Authorized_Drug_Manufacturer_Labeler_Codes.pdf)
- Changes to the Medi-Cal Rx Contract Drug List (Released 10/1/2023): [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.10\\_A\\_Changes\\_to\\_CD\\_L.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.10_A_Changes_to_CD_L.pdf)
- Updates to the Medi-Cal Rx Provider Manual (Released 10/1/2023): [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.10\\_A\\_Updates\\_to\\_the\\_Provider\\_Manual.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.10_A_Updates_to_the_Provider_Manual.pdf)
- Medi-Cal Rx Reinstatement Webinar – Occurs Every Friday 12 p.m. ET: <https://magellanhealth.zoom.us/j/97143651361?pwd=Vk1mckZWtUJvRC9CY2x5MkluTFJsZz09>

### Need more information about Medi-Cal Rx?

The Medi-Cal Rx Customer Service Center (CSC) is available 24 hours a day, 7 days a week, and 365 days a year! Call the CSC at (800) 977-2273 for help with claim denials, prior authorization status, account password and unlock assistance, beneficiary support, and other Medi-Cal Rx inquiries. For general information, check out the following resources:

- Medi-Cal Rx Web Portal: <https://medi-calrx.dhcs.ca.gov/home/>
- Medi-Cal Rx List of Resources: [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.04\\_A\\_Medi-CalRx\\_List\\_of\\_Resources.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.04_A_Medi-CalRx_List_of_Resources.pdf)
- Medi-Cal Rx Subscription Service (MCRxSS) sign-up: <https://mcrxsspages.dhcs.ca.gov/Medi-CalRxDHCScagov-Subscription-Sign-Up>

### **WHAT IF YOU NEED ASSISTANCE?**

If you have any questions regarding the notification, please contact your Molina Provider Services Representative below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster Teresa Suarez Laura Gonzalez	909-577-4351 562-549-3782 562-549-4887	<a href="mailto:Deletha.Foster@molinahealthcare.com">Deletha.Foster@molinahealthcare.com</a> <a href="mailto:Teresa.Suarez2@molinahealthcare.com">Teresa.Suarez2@molinahealthcare.com</a> <a href="mailto:Laura.Gonzalez3@molinahealthcare.com">Laura.Gonzalez3@molinahealthcare.com</a>
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Riverside County	Mimi Howard	562-549-3532	<a href="mailto:Smimi.Howard@molinahealthcare.com">Smimi.Howard@molinahealthcare.com</a>
San Diego / Imperial County	Briana Givens Salvador Perez Dolores Ramos	562-549-4403 562-549-3825 562-549-4900	<a href="mailto:Briana.Givens@molinahealthcare.com">Briana.Givens@molinahealthcare.com</a> <a href="mailto:Salvador.Perez@molinahealthcare.com">Salvador.Perez@molinahealthcare.com</a> <a href="mailto:Dolores.Ramos@molinahealthcare.com">Dolores.Ramos@molinahealthcare.com</a>

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: [mhcproviderjustthefax@molinahealthcare.com](mailto:mhcproviderjustthefax@molinahealthcare.com)  
Please include provider name, NPI, county, and fax number and you will be removed within 30 days.