

**THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**

**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

**LINES OF BUSINESS:**

- Molina Medi-Cal Managed Care
- Molina Medicare
- Molina Marketplace (Covered CA)

**PROVIDER TYPES:**

- Medical Group/ IPA/MSO**
  - Primary Care**
  - IPA/MSO
  - Directs
- Specialists**
  - Directs
  - IPA
- Hospitals**
  - Ancillary**
  - CBAS
  - SNF/LTC
  - DME
  - Home Health
  - Other

## Humatin & Tabloid Support and Information

This is an advisory notification to Molina Healthcare of California (MHC) network providers regarding claims issues for Humatin and Tabloid.

### **WHAT YOU NEED TO KNOW:**

Medi-Cal Rx is aware of claim denials for Humatin and Tabloid submissions through NCPDP Reject Code 85 – Claim Not Processed with supplemental messaging: “No price exists for the NDC submitted.” Medi-Cal Rx has been working diligently to resolve this concern. To ensure access to therapy, Medi-Cal Rx members, can still receive the drug, at no cost, through the manufacturer’s Patient Access Program (PAP).

### **WHAT YOU NEED TO DO:**

We would like to encourage providers to perform the following steps should a Medi-Cal Rx member need either Humatin or Tabloid:

1. Submit the claim for the drug. Allow the claim to deny for Reject 85. This will serve as confirmation that the missing price has not been resolved.
2. Once confirmed, utilize the PAP enrollment form. The form must be completed by the prescriber and the member and faxed to the number provided on the front page.

To expedite processing, please include the following:

1. Proof of the member’s CA residence (for minors: proof of parent/guardian’s CA residence).
2. Active CA Medicaid (Medi-Cal) coverage.

Please note that all other information requested on the form does not need to be completed for Medi-Cal Rx members.

### **WHEN THIS IS HAPPENING:**

The medication is shipped out Monday through Friday for overnight delivery from a pharmacy located on the East Coast. As a result, enrollment forms and required documentation should be submitted by 2 p.m. PST for the medication to be shipped out the same day. If not, the medication will be shipped the next business day.

### **WHAT IF YOU NEED ASSISTANCE?**

If you have any questions regarding the notification, please contact your Molina Provider Services Representative below:

| Service County Area               | Provider Services Representative                   | Contact Number                               | Email Address  |
|-----------------------------------|--|--|--|
| California Hospital Systems       | Deletha Foster<br>Teresa Suarez<br>Laura Gonzalez  | 909-577-4351<br>562-549-3782<br>562-549-4887 | <a href="mailto:Deletha.Foster@molinahealthcare.com">Deletha.Foster@molinahealthcare.com</a><br><a href="mailto:Teresa.Suarez2@molinahealthcare.com">Teresa.Suarez2@molinahealthcare.com</a><br><a href="mailto:Laura.Gonzalez3@molinahealthcare.com">Laura.Gonzalez3@molinahealthcare.com</a> |
| Los Angeles                       | Clemente Arias<br>Christian Diaz<br>Daniel Amirian | 562-517-1014<br>562-549-3550<br>562-549-4809 | <a href="mailto:Clemente.Arias@molinahealthcare.com">Clemente.Arias@molinahealthcare.com</a><br><a href="mailto:Christian.Diaz@molinahealthcare.com">Christian.Diaz@molinahealthcare.com</a><br><a href="mailto:Daniel.Amirian@molinahealthcare.com">Daniel.Amirian@molinahealthcare.com</a>   |
| Los Angeles / Orange County       | Maria Guimoye                                      | 562-549-4390                                 | <a href="mailto:Maria.Guimoye@molinahealthcare.com">Maria.Guimoye@molinahealthcare.com</a>   |
| Sacramento                        | Johonna Eshalomi                                   | 562-549-3708                                 | <a href="mailto:Johonna.Eshalomi@molinahealthcare.com">Johonna.Eshalomi@molinahealthcare.com</a><br><a href="mailto:Heather.West@molinahealthcare.com">Heather.West@molinahealthcare.com</a>   |
| San Bernardino                    | Luana McIver                                       | 909-501-3314                                 | <a href="mailto:Luana.Mciver@molinahealthcare.com">Luana.Mciver@molinahealthcare.com</a>   |
| San Bernardino / Riverside County | Vanessa Lomeli                                     | 909-577-4355                                 | <a href="mailto:Vanessa.Lomeli2@molinahealthcare.com">Vanessa.Lomeli2@molinahealthcare.com</a>   |
| Riverside County                  | Mimi Howard  | 562-549-3532                                 | <a href="mailto:Smimi.Howard@molinahealthcare.com">Smimi.Howard@molinahealthcare.com</a>   |
| San Diego / Imperial County       | Briana Givens<br>Salvador Perez<br>Dolores Ramos   | 562-549-4403<br>562-549-3825<br>562-549-4900 | <a href="mailto:Briana.Givens@molinahealthcare.com">Briana.Givens@molinahealthcare.com</a><br><a href="mailto:Salvador.Perez@molinahealthcare.com">Salvador.Perez@molinahealthcare.com</a><br><a href="mailto:Dolores.Ramos@molinahealthcare.com">Dolores.Ramos@molinahealthcare.com</a>       |

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: [mhcproviderjustthefax@molinahealthcare.com](mailto:mhcproviderjustthefax@molinahealthcare.com)  
Please include provider name, NPI, county, and fax number and you will be removed within 30 days.