

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
 - Primary Care**
 - IPA/MSO
 - Directs
- Specialists**
 - Directs
 - IPA
- Hospitals**
 - Ancillary**
 - CBAS
 - SNF/LTC
 - DME
 - Home Health
 - Other

Medi-Cal Rx September Education & Outreach

This is an advisory notification to Molina Healthcare of California (MHC) network providers with Medi-Cal Rx Education & Outreach.

WHAT YOU NEED TO KNOW:

- What do pharmacy providers and prescribers need to do in preparation of reinstatement of PA requirements for enteral nutrition products for new starts?
 - Review the List of Contracted Enteral Nutrition Products: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/forms-and-information/List_of_Covered_Enteral_Nutrition_Products_v0.1.xlsx. Only products on this established Medi-Cal Rx list are covered. If a member is currently receiving a product not found on the List, prescribers will need to select a therapeutic equivalent from the List.
 - NOTE: The Drug Lookup Tool on the Medi-Cal Rx Provider Portal does not include enteral nutrition products at this time. Alternatively, refer to the List of Contracted Enteral Nutrition Products.
- How can I ensure I am notified of Medi-Cal Rx's Bulletins and Alerts?
 - Sign up for our subscription service to be notified when something new is posted to Bulletins & News at: <https://mcrxsspages.dhcs.ca.gov/Medi-CalRxDHCSgov-Subscription-Sign-Up>.
- How do I quickly look up a covered drug?
 - Medi-Cal Rx Drug Lookup Tool: <https://medi-calrx.dhcs.ca.gov/provider/drug-lookup>.
- How do I submit a prior authorization?
 - Utilize the Prior Authorization (PA) tab on the Forms & Information page of the Medi-Cal Rx Provider Portal: <https://medi-calrx.dhcs.ca.gov/provider/forms/>.

WHAT YOU NEED TO DO:

Review the links below for additional information.

September Postings

- 30-Day Countdown: Phase IV, Lift III: Reinstatement of Reject Code 76: Plan Limitations Exceeded: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.09_A_30-Day_Countdown_Phase_IV_Lift_3.pdf
- Reimbursement for New Commercial COVID-19 Vaccines: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.09_A_Reimbursement_New_Commercial_COVID-19_Vaccines.pdf

- Enteral Nutrition Shortages: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.09_A_Enteral_Nutrition_Shortages.pdf
- Now Available: Medi-Cal Rx Enteral Nutrition Prior Authorization Request Form: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.09_A_Now_Available_Enteral_Nutrition_PA_Request_Form.pdf
- Reinstatement Spotlight (Released 9/22/2023): https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/pharmacy-news/2023.09_WN_Reinstatement_Spotlight_September_22.pdf
- Medi-Cal Rx Reinstatement Frequently Asked Questions: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/faq/Phased_Reinstatement_FAQ.pdf

Helpful Links

- Medi-Cal Rx Reinstatement Webinar – Occurs Every Friday 12 p.m. ET: <https://magellanhealth.zoom.us/j/97143651361?pwd=Vk1mckZWTUJvRC9CY2x5MkluTFJsZz09>
- Medi-Cal Rx Contract Drugs List: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/forms-and-information/cdl/Medi-Cal_Rx_Contract_Drugs_List_FINAL.pdf
- Medi-Cal Rx Approved NDC List: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/forms-and-information/cdl/Medi-Cal_Rx_Approved_NDC_List.xlsx

Need more information about Medi-Cal Rx?

The Medi-Cal Rx Customer Service Center (CSC) is available 24 hours a day, 7 days a week, and 365 days a year! Call the CSC at (800) 977-2273 for help with claim denials, prior authorization status, account password and unlock assistance, beneficiary support, and other Medi-Cal Rx inquiries. For general information, check out the following resources:

- Medi-Cal Rx Web Portal: <https://medi-calrx.dhcs.ca.gov/home/>
- Medi-Cal Rx List of Resources: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.04_A_Medi-CalRx_List_of_Resources.pdf
- Medi-Cal Rx Subscription Service (MCRxSS) sign-up: <https://mcrxsspages.dhcs.ca.gov/Medi-CalRxDHCSgov-Subscription-Sign-Up>

WHAT IF YOU NEED ASSISTANCE?

If you have any questions regarding the notification, please contact your Molina Provider Services Representative below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster Teresa Suarez Laura Gonzalez	909-577-4351 562-549-3782 562-549-4887	Deletha.Foster@molinahealthcare.com Teresa.Suarez2@molinahealthcare.com Laura.Gonzalez3@molinahealthcare.com
Los Angeles	Clemente Arias Christian Diaz Daniel Amirian	562-517-1014 562-549-3550 562-549-4809	Clemente.Arias@molinahealthcare.com Christian.Diaz@molinahealthcare.com Daniel.Amirian@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Johonna Eshalomi	562-549-3708	Johonna.Eshalomi@molinahealthcare.com Heather.West@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com
San Diego / Imperial County	Briana Givens Salvador Perez Dolores Ramos	562-549-4403 562-549-3825 562-549-4900	Briana.Givens@molinahealthcare.com Salvador.Perez@molinahealthcare.com Dolores.Ramos@molinahealthcare.com

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcproviderjustthefax@molinahealthcare.com
Please include provider name, NPI, county, and fax number and you will be removed within 30 days.