

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
 - Primary Care**
 - IPA/MSO
 - Directs
- Specialists**
 - Directs
 - IPA
- Hospitals**
 - Ancillary**
 - CBAS
 - SNF/LTC
 - DME
 - Home Health
 - Other

UPDATE: Medi-Cal Rx Office Hours with Managed Care Plans

This is an advisory notification to Molina Healthcare of California (MHC) network providers with educational outreach from the Department of Health Care Services (DHCS) for Phase IV, Lift 1 of the Medi-Cal Rx reinstatement plan.

WHAT YOU NEED TO KNOW:

The DHCS is in the process of transitioning all Medi-Cal pharmacy services from Managed Care (MC) to fee-for-service. The Medi-Cal pharmacy benefits and services administered by DHCS in the fee-for-service delivery system is identified as "Medi-Cal Rx." Medi-Cal Rx includes all pharmacy services billed as a pharmacy claim, such as:

- Outpatient drugs (prescription and over-the-counter), including Physician-Administered Drugs (PADs)
- Enteral nutrition products
- Medical supplies

Medi-Cal Rx did not change:

- The scope of the existing Medi-Cal pharmacy benefit
- Providing pharmacy services as part of a bundled/all-inclusive billing structure in an inpatient or long-term care setting
- Existing Medi-Cal managed care pharmacy carve-outs (e.g., blood factor, HIV/AIDS drugs, antipsychotics, or drugs used to treat substance use disorder)
- The State Fair Hearing process

WHEN THIS IS HAPPENING:

Medi-Cal Rx is moving forward with reinstatement for members 22 years of age and older with the initiation of Phase IV through a series of lifts impacting claim utilization management (UM) edits (such as age limits, labeler restrictions, quantity limits, diagnosis, etc.). On August 4, 2023, Phase IV, Lift 1 (P4/L1) will be the first lift impacting claim UM edits for members 22 years of age and older.

WHAT YOU NEED TO DO:

For the latest information on reinstatement plans for Phases II, III, and IV, please visit the Medi-Cal Rx Education & Outreach page and select the "Reinstatement" tab: <https://medi-calrx.dhcs.ca.gov/home/education/>.

The website links below are additional resources to support Providers through this transition.

Medi-Cal Rx Bulletin & News

- 30-Day Countdown: Reinstatement of Cost Ceiling and Prior Authorization for Enteral Nutrition and Specific Standard Therapeutic Classes: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.08_A_30-Day_Countdown_Phase_IV_Lift_2.pdf
- 90-Day Countdown – Reinstatement of Prior Authorization Requirements for Enteral Nutrition Products for Members 22 Years of Age and Older (Released 6/23/23): https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06_A_90-Day_Countdown_Reinstatement_PA_Requirements_EN_Products_Members22Years_Older.pdf
- 90-Day Countdown: Reinstatement of Prior Authorization Requirements for Enteral Nutrition Claims for Members 22 Years of Age and Older (Released 8/9/23): https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.08_A_90-Day_Countdown_Reinstatement_PA_Requirements_Enteral_Nutrition_Claims_Members22Years_Older.pdf
- Reinstatement Spotlight (Released 8/25/2023): https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.08_WN_Reinstatement_Spotlight_August_25.pdf
- Lift of Labeler Restriction for Truvada: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.08_A_Lift_of_Labeler_Code_Restriction_Truvada.pdf
- Prior Authorization Submission Using the Electronic Health Record to Initiate an Electronic Prior Authorization Request via CoverMyMeds®: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.08_A_PA_Submission_Using_EHR_ePA_CoverMyMeds.pdf
- Recommencement of Pharmacy Retroactive Claim Adjustments: Publication of Updated Frequently Asked Questions (FAQs): https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.08_A_Pharmacy_Retroactive_Claim_Adjustments_Publication_Updated_FAQs.pdf
- Temporary Lift of Labeler Code Restrictions for Suboxone Film: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.08_A_Temporary_Lift_Labeler_Code_Restriction_Suboxone_Film.pdf
- Medi-Cal Rx Monthly Bulletin for August: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.08_B_Monthly_Bulletin.pdf
- Enteral Nutrition for Members 22 Years of Age and Older: New Start Prior Authorization Reminders: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.08_A_Enteral_Nutrition_Members22Years_Older_New_Start_PA_Reminders.pdf
- Remittance Advice (RA): Amount Billed/Total Claim Charge Amount Content Update: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.08_A_Remittance_Advice_Amount_Billed_Total_Claim_Charge_Amount_Content_Update.pdf
- Changes to the Medi-Cal Rx Contract Drug List (Released 8/1/23): https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.08_A_Changes_to_the_CD_L.pdf
- Changes to the Medi-Cal Rx Contract Drug List – Authorized Drug Manufacturer Labeler Codes (Released 8/1/23): https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.08_A_CD_L_Authorized_Drug_Manufacturer_Labeler_Codes.pdf
- Medi-Cal Rx Reinstatement Webinar – Occurs every Friday at 12 p.m. PT. There is no registration required and will provide information specific to Phase IV, Lift 1 reinstatement prior authorization (PA) requirements for beneficiaries 22 years of age and older, as well as discussions about the submission of PAs in advance of the retirement of the Transition Policy. <https://magellanhealth.zoom.us/j/97143651361?pwd=Vk1mckZWtUJvRC9CY2x5MkluTFJsZz09#success>

Need more information about Medi-Cal Rx?

The Medi-Cal Rx Customer Service Center (CSC) is available 24 hours a day, 7 days a week, and 365 days a year! Call the CSC at 1-800-977-2273 for help with claim denials, prior authorization status, account password and unlock assistance, beneficiary support, and other inquiries about Medi-Cal Rx. For general information, check out the following resources:

- Medi-Cal Rx Web Portal: <https://medi-calrx.dhcs.ca.gov/home/>

*If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcproviderjustthefax@molinahealthcare.com
Please include provider name, NPI, county, and fax number and you will be removed within 30 days.*

- Daily live Office Hours for Providers from 12:00 PM to 1:00 PM PST: <https://magellanhealth.zoom.us/j/97143651361?pwd=Vk1mckZWTUJvRC9CY2x5MkluTFJsZz09#success>
- Medi-Cal Rx List of Resources: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.04_A_Medi-CalRx_List_of_Resources.pdf
- Medi-Cal Rx Subscription Service (MCRxSS) sign-up: <https://mcrxsspages.dhcs.ca.gov/Medi-CalRxDHCSgov-Subscription-Sign-Up>

WHAT IF YOU NEED ASSISTANCE?

If you have any questions regarding the notification, please contact your Molina Provider Services Representative below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster Teresa Suarez Laura Gonzalez	909-577-4351 562-549-3782 562-549-4887	Deletha.Foster@molinahealthcare.com Teresa.Suarez2@molinahealthcare.com Laura.gonzalez3@molinahealthcare.com
Los Angeles	Clemente Arias Christian Diaz Daniel Amirian	562-517-1014 562-549-3550 562-549-4809	Clemente.Arias@molinahealthcare.com Christian.Diaz@molinahealthcare.com Daniel.Amirian@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Johonna Eshalomi	562-549-3708	Johonna.Eshalomi@molinahealthcare.com Heather.West@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com
San Diego / Imperial County	Briana Givens Salvador Perez Dolores Ramos	562-549-4403 562-549-3825 562-549-4900	Briana.Givens@molinahealthcare.com Salvador.Perez@molinahealthcare.com Dolores.Ramos@molinahealthcare.com

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcproviderjustthefax@molinahealthcare.com
Please include provider name, NPI, county, and fax number and you will be removed within 30 days.