MOLINA® HEALTHCARE

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:
☒ Imperial
☒ Riverside/San Bernardino
☒ Los Angeles
☐ Orange
☒ Sacramento
☒ San Diego

LINES OF BUSINESS:
☒ Molina Medi-Cal
  Managed Care
☐ Molina Medicare
☐ Molina Marketplace
  (Covered CA)

PROVIDER TYPES:
☒ **Medical Group/
  IPA/MSO**
  Primary Care
☒ IPA/MSO
☒ Directs
  Specialists
☒ Directs
☒ IPA
☒ **Hospitals**
  Ancillary
☒ CBAS
☒ SNF/LTC
☐ DME
☒ Home Health
☒ Other

UPDATE: Medi-Cal Rx Office Hours with Managed Care Plans

This is an advisory notification to Molina Healthcare of California (MHC) network providers with educational outreach from the Department of Health Care Services (DHCS) for Phase IV, Lift 1 of the Medi-Cal Rx reinstatement plan.

WHAT YOU NEED TO KNOW:

The DHCS is in the process of transitioning all Medi-Cal pharmacy services from Managed Care (MC) to fee-for-service. The Medi-Cal pharmacy benefits and services administered by DHCS in the fee-for-service delivery system is identified as "Medi-Cal Rx." Medi-Cal Rx includes all pharmacy services billed as a pharmacy claim, such as:

- Outpatient drugs (prescription and over-the-counter), including Physician-Administered Drugs (PADs)
- Enteral nutrition products
- Medical supplies

Medi-Cal Rx did not change:

- The scope of the existing Medi-Cal pharmacy benefit
- Providing pharmacy services as part of a bundled/all-inclusive billing structure in an inpatient or long-term care setting
- Existing Medi-Cal managed care pharmacy carve-outs (e.g., blood factor, HIV/AIDS drugs, antipsychotics, or drugs used to treat substance use disorder)
- The State Fair Hearing process

WHEN THIS IS HAPPENING:

Medi-Cal Rx is moving forward with reinstatement for members 22 years of age and older with the initiation of Phase IV through a series of lifts impacting claim utilization management (UM) edits (such as age limits, labeler restrictions, quantity limits, diagnosis, etc.). On August 4, 2023, Phase IV, Lift 1 (P4/L1) will be the first lift impacting claim UM edits for members 22 years of age and older.

WHAT YOU NEED TO DO:

For the latest information on reinstatement plans for Phases II, III, and IV, please visit the Medi-Cal Rx Education & Outreach page and select the "Reinstatement" tab: https://medi-calrx.dhcs.ca.gov/home/education/.

The website links below are additional resources to support Providers through this transition.

Medi-Cal Rx Bulletin & News

- 30-Day Countdown: Phase IV, Lift 1: Reinstatement of Claim Edits for Age, Gender, and Labeler Code Restrictions for Members 22 Years of Age and Older (Released 7/3/23): https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.07_A_30-Day_Countdown_Phase_IV_Lift_1.pdf
- 90-Day Countdown – Reinstatement of Prior Authorization Requirements for Enteral Nutrition Products for Members 22 Years of Age and Older (Released 6/23/23): https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06_A_90-Day_Countdown_Reinstatement_PA_Requirements_EN_Products_Members22Years_Older.pdf
- Reinstatement Spotlight (Released 7/7/2023): https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.07_WN_Reinstatement_Spotlight_July_7_2023.pdf
- Medi-Cal Rx Monthly Bulletin for July: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.07_B_Monthly_Bulletin.pdf
- Drug Lookup Tool – Enhanced Functionality: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06_A_Drug_Lookup_Tool_Enhanced_Functionality.pdf
- Billing Tips Guide Update: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06_A_Billing_Tips_Guide_Updated.pdf
- Reminder: Fiscal Year Two-Week Fee-for-Service Hold for Specific Provider Payments: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06_A_Reminder_Fiscal_Year_2-Week_FFS_Hold_Specific_Provider_Payments.pdf
- Medi-Cal Rx Check-write Schedule – State Fiscal Year 2023-24 Available: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06_A_Checkwrite_Schedule_Fiscal_Year2023-24_Available.pdf
- Updates to the List of Contracted Personal Blood Pressure Monitoring Devices and Blood Pressure Cuffs, Effective July 1, 2023, and October 1, 2023: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06_A_Updates_to_List_Contracted_Personal_BP_Devices_Cuffs.pdf
- Updates to the List of Contracted Enteral Nutrition Products, Effective July 1, 2023, and October 1, 2023: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06_A_Updates_to_List_of_Contracted_Enteral_Nutrition_Products.pdf
- Changes to the Medi-Cal Rx Contract Drug List (Released 7/1/23): https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.07_A_Changes_to_the_CDL.pdf
- Changes to the Medi-Cal Rx Contract Drug List – Blood Factors (Released 7/1/23): https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.07_A_Changes_to_CDL_Blood_Factors.pdf
- Changes to the Medi-Cal Rx Contract Drug List – Over-the-Counter Drugs (Released 7/1/23): https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.07_A_Changes_to_CDL_Over-the-Counter_Drugs.pdf
- Changes to the Family PACT Pharmacy Formulary (Released 7/1/23): https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.07_A_Family_PACT_Pharmacy_Formulary.pdf
- Updates to the Medi-Cal Rx Provider Manual (Released 7/1/23): https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.07_A_Updates_to_the_Provider_Manual.pdf
- List of Medications Eligible for an Extended Duration Prior Authorization: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05_A_Medications_Eligible_for_Extended_Duration_Prior_Authorization.pdf
- Submitting Prior Authorization Requests in Advance of Retirement of the Transition Policy – Processing Issue Resolved: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.03_A_PA_Submission_in_Advance_of_the_Retirement_of_the_Transition_Policy_Processing_Issue_Resolved.pdf
- Medi-Cal Rx Reinstatement of Prior Authorizations and Retirement of the Transition Policy (Phases II, III, and IV): https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/education-and-outreach/Slidedeck_PA_Reinstatement_and_Transition_Policy_Retirement_Phases_II_III_IV.pdf
- Medi-Cal Rx Phase II and Preparing for Phase III Transition Policy Retirement – Frequently Asked Questions (FAQs): https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/faq/Reinstatement_Plan_Phase_II_FAQ.pdf
- Medi-Cal Rx Reinstatement Webinar: https://magellanhealth.zoom.us/j/97143651361?pwd=Vk1mckZWTUJvRC9CY2x5MkluTFJsZz09#success – Occurs

every Friday at 12 p.m. PT. There is no registration required and will provide information specific to Phase IV, Lift 1 reinstatement prior authorization (PA) requirements for beneficiaries 22 years of age and older, as well as discussions about the submission of PAs in advance of the retirement of the Transition Policy.

Need more information about Medi-Cal Rx?

The Medi-Cal Rx Customer Service Center (CSC) is available 24 hours a day, 7 days a week, and 365 days a year! Call the CSC at 1-800-977-2273 for help with claim denials, prior authorization status, account password and unlock assistance, beneficiary support, and other inquiries about Medi-Cal Rx. For general information, check out the following resources:

- Medi-Cal Rx Web Portal: https://medi-calrx.dhcs.ca.gov/home/
- Daily live Office Hours for Providers from 12:00 PM to 1:00 PM PST: https://urldefense.com/v3/__https:/magellanhealth.zoom.us/j/97143651361?pwd=Vk1mckZWTUJvRC9CY2x5MkluTFJsZz09__;!!DOw_8Fim!KsEWGRcBocz7gVsmlGSOQWYdFnftrIXZzX8JUhx5g_5MWhlHXdmGkRnrnErdg73nyRumjD4QQpxSjkbwsR4K2e9HpalVnw$
- Medi-Cal Rx List of Resources: https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.04_A_Medi-CalRx_List_of_Resources.pdf
- Medi-Cal Rx Subscription Service (MCRxSS) sign-up: https://mcrxsspages.dhcs.ca.gov/Medi-CalRxDHCScagov-Subscription-Sign-Up

WHAT IF YOU NEED ASSISTANCE?

If you have any questions regarding the notification, please contact your Molina Provider Services Representative below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
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	Christian Diaz	562-549-3550	Christian.Diaz@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
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San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
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