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JUST THE FAX

June 8, 2023

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# THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

### **COUNTIES:**

- ⋈ Riverside/San Bernardino
- ☐ Orange

### LINES OF BUSINESS:

- ⋈ Molina Medi-Cal
- Managed Care
- $\hfill \square$  Molina Medicare
- ☐ Molina Marketplace (Covered CA)

## **PROVIDER TYPES:**

## **Primary Care**

- ☑ IPA/MSO
- □ Directs

#### Specialists

- □ Directs
- ⊠ IPA

### Ancillary

- $\boxtimes$  CBAS
- ⋈ SNF/LTC
- □ DMF
- ☐ Other

## **Medi-Cal Rx Reinstatement Resources**

This is an advisory notification to Molina Healthcare of California (MHC) network providers with educational outreach from the Department of Health Care Services (DHCS) for Phase III, Lift 4 of the Medi-Cal Rx reinstatement plan.

## What you need to know:

The DHCS is in the process of transitioning all Medi-Cal pharmacy services from Managed Care (MC) to fee-for-service. The Medi-Cal pharmacy benefits and services administered by DHCS in the fee-for-service delivery system is identified as "Medi-Cal Rx." Medi-Cal Rx includes all pharmacy services billed as a pharmacy claim, such as:

- Outpatient drugs (prescription and over-the-counter), including Physician-Administered Drugs (PADs)
- Enteral nutrition products
- Medical supplies

Medi-Cal Rx did not change:

- The scope of the existing Medi-Cal pharmacy benefit
- Providing pharmacy services as part of a bundled/all-inclusive billing structure in an inpatient or long-term care setting
- Existing Medi-Cal managed care pharmacy carve-outs (e.g., blood factor, HIV/AIDS drugs, antipsychotics, or drugs used to treat substance use disorder)
- The State Fair Hearing process

### When this is happening:

On **June 23**, **2023**, Phase III, Lift 4 (P3/L4) will be implemented, lifting the Transition Policy for 46 Standard Therapeutic Classes (STCs). This is the fourth in a series of lifts to retire the Transition Policy by lifting the override of NCPDP Reject Code 75 – Prior Authorization Required.

To learn which STCs will be impacted by the implementation, please refer to the DHCS 30-Day Countdown – Phase III, Lift 4 Bulletin: <a href="https://medicalrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05">https://medicalrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05</a> A 30-Day Countdown Phase III Lift 4.pdf.

## What you need to do:

For the latest information about reinstatement plans for Phases II, III, and IV please visit the Medi-Cal Rx Education & Outreach page and select the "Reinstatement" tab: <a href="https://medi-calrx.dhcs.ca.gov/home/education/">https://medi-calrx.dhcs.ca.gov/home/education/</a>.

The website links below are additional resources to support Providers through this transition.

### Medi-Cal Rx Bulletin & News

- 30-Day Countdown Phase III, Lift 4: Retirement of the Transition Policy for Beneficiaries 22
  Years of Age and Older: <a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05</a> A 30-Day Countdown Phase III Lift 4.pdf
- Reinstatement Spotlight (Released 5/26/23): <a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05</a> WN Reinstatement Spotlight May 26 2023.pdf
- Medi-Cal Rx Monthly Bulletin for June: <a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06</a> B Monthly Bulletin.pdf
- Updates to the List of Contracted Enteral Nutrition Products, Effective July 1, 2023, and October 1, 2023: <a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06</a> A Updates to List of Contracted Enteral Nutrition Products.pdf
- Medical Supplies Update: Updates to Diabetic Blood Glucose Test Strips and Lancets Quantity
  Limits, Effective July 1, 2023: <a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06</a> A Updates to Diabetic Test Strips Lancets Quantity Limits.pdf
- Updates to Diabetic Testing Supplies, Effective July 1, 2023: <a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06</a> A Updates to Diabetic Testing Supplies.pdf
- Updates to Medical Supplies: Basal Thermometers, Effective July 1, 2023: <a href="https://medicalrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06">https://medicalrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06</a> A Updates to Medical Supplies Basal Thermometers.pdf
- Maximum Allowable Ingredient Cost 30-Day Pharmacy Provider Notice: <a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06</a> A MAIC 30-Day Notice.pdf
- Changes to the Contract Drugs List (Released 6/1/2023): <a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06</a> A Changes to the CDL.pdf
- Changes to the Contract Drugs List Over-the-Counter Drugs (Released 6/1/2023): <a href="https://medicalrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06">https://medicalrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06</a> A Changes to CDL Over-the-Counter Drugs.pdf
- Changes to the Family PACT Pharmacy Formulary: <a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06</a> A Family PACT Pharmacy Formulary.pdf
- Updates to the Medi-Cal Rx Provider Manual (Released 6/1/2023): <a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.06</a> A Updates to the Provider Manual.pdf
- Reminder: Prior Authorizations Signature Requirements: <a href="https://medicalrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05">https://medicalrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05</a> A Reminder PA Signature Requirements.pdf
- List of Medications Eligible for an Extended Duration Prior Authorization: <a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05</a> A Medications Eligible for Extended Duration Prior Authorization.pdf
- Emergency Fill for Unbreakable Packages: <a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05</a> A Emergency Fill Unbreakable Packages.pdf
- Updated: Appendix H List of Physician Administered Drugs (PADs) with Reject Code 816: <a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05</a> A Updated Appendix H List PADs with Reject Code 816.pdf
- Submitting Prior Authorization Requests in Advance of Retirement of the Transition Policy –
   Processing Issue Resolved: <a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.03">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.03</a> A PA Submission in Advance of the Retirement of the Transition Policy Processing Issue Resolved.pdf
- Medi-Cal Rx Reinstatement of Prior Authorizations and Retirement of the Transition Policy
   (Phases II, III, and IV): <a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/education-and-outreach/Slidedeck PA Reinstatement and Transition Policy Retirement Phases II III IV.pdf</a>
- Medi-Cal Rx Approved NDC List: <a href="https://urldefense.com/v3/">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/forms-and-information/cdl/Medi-cal Rx Approved NDC List.xlsx :!!DOw 8Fim!LxR7K P58SrUKMQE14GdKojQ-GGvlnBoH9Q8p5ySTppAiFvAq</a> b4rUWz3wJBRvRrz75MQUPMaBQ7Jwb-9daRUPZezKDjK30HA\$

- Medi-Cal Rx Phase II and Preparing for Phase III Transition Policy Retirement Frequently Asked Questions (FAQs): <a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/fag/Reinstatement">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/fag/Reinstatement</a> Plan Phase II FAQ.pdf
- Medi-Cal Rx Reinstatement Webinar: <a href="https://magellanhealth.zoom.us/j/97143651361?pwd=Vk1mckZWTUJvRC9CY2x5MkluTFJsZz09#success">https://magellanhealth.zoom.us/j/97143651361?pwd=Vk1mckZWTUJvRC9CY2x5MkluTFJsZz09#success</a>
  - Occurs every Friday at 12 p.m. PST. There is no registration required and will provide information specific to Phase III, Lift 2 reinstatement prior authorization (PA) requirements for beneficiaries 22 years of age and older, as well as discussions about the submission of PAs in advance of the retirement of the Transition Policy.

## Need more information about Medi-Cal Rx?

The Medi-Cal Rx Customer Service Center (CSC) is available 24 hours a day, 7 days a week, and 365 days a year! Call the CSC at 1-800-977-2273 for help with claim denials, prior authorization status, account password and unlock assistance, beneficiary support, and other inquiries about Medi-Cal Rx. For general information, check out the following resources:

- Medi-Cal Rx Web Portal: <a href="https://medi-calrx.dhcs.ca.gov/home/">https://medi-calrx.dhcs.ca.gov/home/</a>
- Daily live Office Hours for Providers from 12:00 p.m. to 1:00 p.m. PST:
   <a href="https://magellanhealth.zoom.us/j/97143651361?pwd=Vk1mckZWTUJvRC9CY2x5MkluTFJsZz09#success">https://magellanhealth.zoom.us/j/97143651361?pwd=Vk1mckZWTUJvRC9CY2x5MkluTFJsZz09#success</a>
- Medi-Cal Rx List of Resources: <a href="https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.04">https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.04</a> A Medi-CalRx List of Resources.pdf
- Medi-Cal Rx Subscription Service (MCRxSS) sign-up: <a href="https://mcrxsspages.dhcs.ca.gov/Medi-calRxDHCScagov-Subscription-Sign-Up">https://mcrxsspages.dhcs.ca.gov/Medi-calRxDHCScagov-Subscription-Sign-Up</a>

## What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Services Representative below:

| Service County Area                  | Provider Services<br>Representative | Contact<br>Number | Email Address                                |
|--------------------------------------|-------------------------------------|-------------------|--|
| California Hospital<br>Systems       | Deletha Foster                      | 909-577-4351      | Deletha.Foster@molinahealthcare.com          |
| Los Angeles                          | Clemente Arias                      | 562-517-1014      | Clemente.Arias@molinahealthcare.com          |
|                                      | Christian Diaz                      | 562-549-3550      | Christian.Diaz@molinahealthcare.com          |
| Los Angeles / Orange<br>County       | Maria Guimoye                       | 562-549-4390      | Maria.Guimoye@molinahealthcare.com           |
| Sacramento                           | Jennifer Rivera Carrasco            | 562-542-2250      | Jennifer.RiveraCarrasco@molinahealthcare.com |
| San Bernardino                       | Luana McIver                        | 909-501-3314      | <u>Luana.Mciver@molinahealthcare.com</u>     |
| San Bernardino /<br>Riverside County | Vanessa Lomeli                      | 909-577-4355      | Vanessa.Lomeli2@molinahealthcare.com         |
| Riverside County                     | Mimi Howard                         | 562-549-3532      | Smimi.Howard@molinahealthcare.com            |
| San Diego / Imperial<br>County       | Briana Givens                       | 562-549-4403      | Briana.Givens@molinahealthcare.com           |
|                                      | Carlos Liciaga                      | 858-614-1591      | Carlos.Liciaga@molinahealthcare.com          |
|                                      | Salvador Perez                      | 562-549-3825      | Salvador.Perez@molinahealthcare.com          |