

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
 - Primary Care**
 - IPA/MSO
 - Directs
 - Specialists**
 - Directs
 - IPA
- Hospitals**
 - Ancillary**
 - CBAS
 - SNF/LTC
 - DME
 - Home Health
 - Other

Community Based Adult Services Electronic Visit Verification Webinar

This is an advisory notification to Molina Healthcare of California (MHC) network providers inviting all Community Based Adult Services (CBAS) Providers to a Department of Health Care Services (DHCS) informational webinar. Attendees will gain knowledge around Electronic Visit Verification (EVV) requirements and the recently implemented CBAS Emergency Remote Services (ERS) program.

EVV is a federally mandated telephone and computer-based application program that electronically verifies in-home service visits. As a result, this program will aid in reducing fraud, waste, and abuse. The EVV program must verify each type of service performed; the individual receiving the service; the date of the service; the location of service delivery; the individual providing the service; and the time the service begins and ends.

What you need to know:

The purpose of this webinar is to allow Providers the opportunity to ask our EVV teams about registration, training, EVV data submission, and any additional inquiries. This webinar will be an interactive conversation between CBAS centers, Providers, and our EVV teams.

When this is happening:**Electronic Visit Verification Webinar**

- **Date:** April 27, 2023
- **Time:** 10:00 a.m. – 11:00 a.m.
- **Webinar Register Link:**

[https://urldefense.com/v3/_https://dhcs.webex.com/weblink/register/r7909ebfc046870a675ffd9d274e5b2d2_!!DOw_8Fim!Jifzw47ie-47Aqe_DwPjYJaZgD08SPcNOW6ktfNEbp46RP5IstkRYjvWbnevVI47SHnbSETcNB1GtmG1xbQxTGIhyg\\$](https://urldefense.com/v3/_https://dhcs.webex.com/weblink/register/r7909ebfc046870a675ffd9d274e5b2d2_!!DOw_8Fim!Jifzw47ie-47Aqe_DwPjYJaZgD08SPcNOW6ktfNEbp46RP5IstkRYjvWbnevVI47SHnbSETcNB1GtmG1xbQxTGIhyg$)

What you need to do:

Please email our team at EVV@dhcs.ca.gov with any questions in advance of the webinar to allow our team time to prepare responses and possible live demonstrations.

For more information on EVV and to access meeting materials, visit the DHCS EVV webpage: <https://www.dhcs.ca.gov/provgovpart/Pages/EVV.aspx>.

For individuals with disabilities, DHCS will provide free assistive devices, including language and sign-language interpretation, real-time captioning, note takers, reading or writing assistance, and conversion of training or meeting materials into braille, large print, audio, or electronic format.

To request alternate format or language services, please email EVV@dhcs.ca.gov or write to:

EVV Assistance
 1501 Capitol Avenue
 P.O. Box 997413, MS 0000
 Sacramento, CA 95899-7413

Please note: The range of assistive services available may be limited if requests are received less than ten working days prior to the meeting.

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

| Service County Area | Provider Services Representative | Contact Number | Email Address |
|-----------------------------------|----------------------------------|----------------|--|
| California Hospital Systems | Deletha Foster | 909-577-4351 | Deletha.Foster@molinahealthcare.com |
| | Shelly Lilly | 858-614-1586 | Michelle.Lilly@molinahealthcare.com |
| Los Angeles | Clemente Arias | 562-517-1014 | Clemente.Arias@molinahealthcare.com |
| | Christian Diaz | 562-549-3550 | Christian.Diaz@molinahealthcare.com |
| Los Angeles / Orange County | Maria Guimoye | 562-549-4390 | Maria.Guimoye@molinahealthcare.com |
| Sacramento | Jennifer Rivera Carrasco | 562-542-2250 | Jennifer.RiveraCarrasco@molinahealthcare.com |
| San Bernardino | Luana McIver | 909-501-3314 | Luana.Mciver@molinahealthcare.com |
| San Bernardino / Riverside County | Vanessa Lomeli | 909-577-4355 | Vanessa.Lomeli2@molinahealthcare.com |
| Riverside County | Mimi Howard | 562-549-3532 | Smimi.Howard@molinahealthcare.com |
| San Diego / Imperial County | Briana Givens | 562-549-4403 | Briana.Givens@molinahealthcare.com |
| | Carlos Liciaga | 858-614-1591 | Carlos.Liciaga@molinahealthcare.com |
| | Salvador Perez | 562-549-3825 | Salvador.Perez@molinahealthcare.com |

*If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcproviderjustthefax@molinahealthcare.com
 Please include provider name and fax number and you will be removed within 30 days.*