THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:
☒ Imperial
☐ Riverside/San Bernardino
☒ Los Angeles
☐ Orange
☒ Sacramento
☒ San Diego

LINES OF BUSINESS:
☒ Molina Medi-Cal Managed Care
☐ Molina Medicare Options Plus
☐ Molina Marketplace (Covered CA)

PROVIDER TYPES:
☒ **Medical Group/ IPA/MSO**
  Primary Care
☒ IPA/MSO
☒ Directs
  Specialists
☒ Directs
☒ IPA
☒ **Hospitals**
  Ancillary
☒ CBAS
☒ SNF/LTC
☒ DME
☒ Home Health
☒ Other

Electronic Visit Verification Webinar

This is an advisory notification to Molina Healthcare of California (MHC) network providers regarding Electronic Visit Verification (EVV) Office Hour sessions.

EVV is a federally mandated telephone and computer-based application program that electronically verifies in-home service visits. As a result, this program will aid in reducing fraud, waste, and abuse. The EVV program must verify each type of service performed; the individual receiving the service; the date of the service; the location of service delivery; the individual providing the service; and the time the service begins and ends.

Am I subject to EVV?

Please visit the Department of Health Care Services (DHCS) EVV website and review the Provider Types and Codes document to determine whether you are impacted by EVV requirements. The Provider Types and Codes document can be found at: https://www.dhcs.ca.gov/provgovpart/Documents/EVV-Provider-Types-Codes.pdf

The DHCS EVV Team will be hosting two additional Office Hours for the month of April. Please see page 2 for more information.

The purpose of Office Hour sessions is to allow Providers and Alternate EVV vendors the opportunity to ask our EVV team about registration, training, EVV data submission, and any additional inquiries. This webinar will be an interactive conversation between Providers, Alternate EVV vendors and our EVV team.

Please email our team at EVV@dhcs.ca.gov with any questions in advance to allow our team time to prepare responses and possible live demonstrations.

Please visit the DHCS EVV webpage for more information and meeting materials: https://www.dhcs.ca.gov/provgovpart/Pages/EVV.aspx.

For individuals with disabilities, DHCS will provide free assistive devices, including language and sign-language interpretation, real-time captioning, note takers, reading or writing assistance, and conversion of training or meeting materials into braille, large print, audio, or electronic format.

To request alternate format or language services, please email EVV@dhcs.ca.gov or write to:

 EVV Assistance
 1501 Capitol Avenue
 P.O. Box 997413, MS 0000
 Sacramento, CA 95899-7413

Please note: The range of assistive services available may be limited if requests are received less than ten working days prior to the meeting.

Electronic Visit Verification Webinars

Option 1:

- **Date:** April 18, 2023
- **Time:** 1:00 p.m. – 2:00 p.m.
- **Webinar Register Link:**
  https://urldefense.com/v3/__https:/dhcs.webex.com/weblink/register/r74d456d54d7dbbbf97bd507c1e6c6d84__;!!DOw_8Fim!N_WqY7YOwlXKakhMoOv6thwjFxmFTedwfC9dibYUVm5b6uZ5IILGWj95vsxOPpHEVJ2rSlib4F96RqlZnTJ3KCpJiA$

Option 2:

- **Date:** April 24, 2023
- **Time:** 9:00 a.m. – 10:00 a.m.
- **Webinar Register Link:**
  https://urldefense.com/v3/__https:/dhcs.webex.com/weblink/register/r75e8d5c222c383716bef8375159db2f9__;!!DOw_8Fim!N_WqY7YOwlXKakhMoOv6thwjFxmFTedwfC9dibYUVm5b6uZ5IILGWj95vsxOPpHEVJ2rSlib4F96RqlZnTLJ7XsXIg$

QUESTIONS
If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster Shelly Lilly	909-577-4351 858-614-1586	Deletha.Foster@molinahealthcare.com Michelle.Lilly@molinahealthcare.com
Los Angeles	Clemente Arias Christian Diaz	562-517-1014 562-549-3550	Clemente.Arias@molinahealthcare.com Christian.Diaz@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Jennifer Rivera Carrasco	562-542-2250	Jennifer.RiveraCarrasco@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com
San Diego / Imperial County	Briana Givens Carlos Liciaga Salvador Perez	562-549-4403 858-614-1591 562-549-3825	Briana.Givens@molinahealthcare.com Carlos.Liciaga@molinahealthcare.com Salvador.Perez@molinahealthcare.com