

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
 - Primary Care**
 - IPA/MSO
 - Directs
- Specialists**
 - Directs
 - IPA
- Hospitals**
 - Ancillary**
 - CBAS
 - SNF/LTC
 - DME
 - Home Health
 - Other

Availity Essentials is Now Molina's Provider Portal

This is an advisory notification to Molina Healthcare of California (MHC) network providers.

Availity Essentials will be the exclusive secure provider portal for Molina Healthcare for all your eligibility and benefits, claims, authorizations, and more.

Starting **March 28**, the following tools will be accessible ONLY via Availity: **Eligibility and benefits, claims inquiry, claims submission, saved claims, claims template portal, and member search.**

These enhancements are coming soon on Availity Essentials to help you make the most out of working with Molina.

COMING SOON

What To Look For:

You will no longer have direct access to the Molina Legacy Provider Portal after **March 28, 2023**.

Member Search is now live and allows you to search for claims by members' last name, date of birth, member ID, and/or members' first name.

A new **claims correction** feature through Availity Essentials will allow you to correct a paid or denied claim from the claim status response page starting on **April 17, 2023**.

Your Two-Minute Guide to Claims Correction

This brief demo will show you how to use Availity's new claims correction tool in six steps.

Beginning April 17, you will find the new feature under **Claims & Payments > Claims Status**. From the search results, select a paid or denied claim. On the claim status page, select **Correct this Claim**.

Please Note: You must be registered for Availity in order to take advantage of the helpful demo.

Watch the Demo:

https://apps.availity.com/public/apps/home/#!/newPage?appUrl=%2Fweb%2Fspc%2Fdisclaimers%2F%23%2Fsubmit%3FtermsAgreed%3Dtrue%26type%3Dsaml%26ssoId%3Dhq1Vz0983R%26redirectPath%3D%252Fsaml%252Finit%253Fredirect_uri%253Dhttps%253A%252F%252Favailitylearning.learnupon.com%252Fcatalog%252Fcourses%252F3119174

Please be sure you have access to the claim status role. If you don't, contact the Availity administrator for your office to assign you this role.

Not registered with Availity Essentials?

Registering your organization is easy and free. Your organization’s administrator should register on: <https://availability.com/molinahealthcare>.

For registration issues, call Availity Client Services at (800) AVAILITY (282-4548). Assistance is available Monday-Friday 8 a.m. to 8 p.m. ET.

Please see the attached flyer for more information on Availity Webinars offered in the month of March!

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
	Shelly Lilly	858-614-1586	Michelle.Lilly@molinahealthcare.com
Los Angeles	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
	Christian Diaz	562-549-3550	Christian.Diaz@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Jennifer Rivera Carrasco	562-542-2250	Jennifer.RiveraCarrasco@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com
San Diego / Imperial County	Briana Givens	562-549-4403	Briana.Givens@molinahealthcare.com
	Carlos Liciaga	858-614-1591	Carlos.Liciaga@molinahealthcare.com
	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com

*If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcproviderjustthefax@molinahealthcare.com
Please include provider name and fax number and you will be removed within 30 days.*

Learn the end-to-end, ins and outs in a Live Webinar

Did you know you could be submitting and managing your transactions for Molina Healthcare on Availity?

Knowing the ins and outs of working with Molina can be invaluable in streamlining your workflow. That's why Availity and Molina are teaming up to offer a live webinar, "Availity Essentials Provider Portal Overview for Molina Providers."

We'll show you how to work with Molina on Availity and access popular Single Sign On (SSO) capabilities. Here's a preview of what you'll learn:

- View and submit claims
- Upload supporting documentation using the Send Attachments feature
- Directly message Molina Healthcare from within the Claim Status and E&B transactions
- Access these SSO capabilities through Molina's Payer Space: Appeals/Correct Claims, Authorizations, Member Roster, HEDIS® Profile, and Reports

We know you've been busy so we're offering a few more training opportunities to fit with your schedule. Join Availity and Molina for **Availity Essentials Provider Portal Overview for Molina Healthcare Providers** on these dates:

- **Thursday, March 9** @11:00 a.m. - 12:15 p.m. ET, 8:00 a.m. - 9:15 a.m., PT
- **Tuesday, March 21** @ 3:00 p.m. - 4:15 p.m. ET, 12:00 p.m. - 1:15 p.m., PT
- **Wednesday, March 29** @ 12:00 p.m. - 1:15 p.m. ET, 9:00 a.m. -10:15 a.m., PT

Bonus! For your convenience, all attendees will receive a handout with tips on accessing the Availity tools that they can use for Molina.

To register for one of the above training sessions, log into Availity Essentials and proceed to the Help & Training section located at the top right of the screen and select Get Trained. Once in the training catalog, go to the Sessions tab at the top of the page and then you will see the above trainings listed as **Availity Essentials Provider Portal Overview for Molina Providers – Live Webinar**.

Not registered with Availity Essentials? Registering your organization is easy and free. Your organization's administrator should register on availity.com/molinahealthcare.

[Sign up here](#)

