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February 3, 2023

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THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING: COUNTIES:

□ Imperial

- □ Riverside/San Bernardino
- □ Los Angeles
- □ Orange
- □ Sacramento
- 🛛 San Diego

LINES OF BUSINESS:

☑ Molina Medi-Cal Managed Care

- Molina Medicare
 Options Plus
 Molina Medicatelas
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO
 Primary Care
- □ IPA/MSO □ Directs
- Specialists
- □ Directs
- ⊠ Hospitals
- Ancillary
- □ CBAS
- SNF/LTC
- □ Home Health
- Other

Molina Healthcare of California Amended Medicaid SNF Authorization Process Effective February 03, 2023

JUST THE FAX

This is an advisory notification to Molina Healthcare of California (MHC) network Hospitals and Skilled Nursing Facilities (SNF).

In response to critical capacity issues, Molina Healthcare of California had amended its Skilled Nursing Facility (SNF) prior authorization (PA) processes in an effort to ease administrative burden for our providers during the Public Health Emergency (PHE).

Effective February 01, 2023, Molina will reinstitute its normal PA requirements for SNF services.

• All Molina Medi-Cal members require PA prior to SNF admission. Failure of contracted SNF providers to secure PA may result in denials to the Providers for failure to follow Molina policy with PA requirements. Continued stay requests will continue to be managed through the concurrent review process.

Please reach out to our Discharge Planning Line for prior authorization for members discharging from the hospitals (866) 814-2221

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

| Service County Area | Provider Services Representative | Contact Number | Email Address |
|--------------------------------------|-------------------------------------|-------------------|--|
| California Hospital Systems | Deletha Foster | 909-577-4351 | Deletha.Foster@molinahealthcare.com |
| | Shelly Lilly | 858-614-1586 | Michelle.Lilly@molinahealthcare.com |
| Los Angeles | Clemente Arias | 562-517-1014 | Clemente.Arias@molinahealthcare.com |
| Los Angeles / Orange County | Maria Guimoye | 562-549-4390 | Maria.Guimoye@molinahealthcare.com |
| Sacramento | Jennifer Rivera Carrasco | 562-542-2250 | Jennifer.RiveraCarrasco@molinahealthcare.com |
| San Bernardino | Luana McIver | 909-501-3314 | Luana.Mciver@molinahealthcare.com |
| San Bernardino / Riverside County | Vanessa Lomeli | 909-577-4355 | Vanessa.Lomeli2@molinahealthcare.com |
| San Diego / Imperial County | Briana Givens | 562-549-4403 | Briana.Givens@molinahealthcare.com |
| | Carlos Liciaga | 858-614-1591 | Carlos.Liciaga@molinahealthcare.com |
| | Salvador Perez | 562-549-3825 | Salvador.Perez@molinahealthcare.com |